Subject: My serial number was banned!!!

Posted by lunadore on Fri, 08 Aug 2003 07:23:47 GMT

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I had to reinstall Renegade for technical reasons. Now I can't go into multiplayer mode anymore. I get a message that my serial number isn't valid. I emailed EA, but haven't heard from them yet.

Any similar experiences? Any advice on how I can reclaim my rightfully owned property?

Thanks!

lunadore

Subject: My serial number was banned!!!

Posted by Infinint on Fri, 08 Aug 2003 07:32:14 GMT

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just go look for a new serial number

dont sit around waiting for EA there tech support sucks along with every thing else thay do

Subject: Getting new serial number

Posted by lunadore on Fri, 08 Aug 2003 07:52:55 GMT

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Infinintjust go look for a new serial number

dont sit around waiting for EA there tech support sucks along with every thing else thay do

But in order to get a new serial number I need to contact EA as well. No?

Subject: My serial number was banned!!!

Posted by Infinint on Fri, 08 Aug 2003 07:58:05 GMT

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you can get on from EA but then youll be sitting there for a few years you can go to a hacks site and get one you have to find em on your own cuz i havent gone looking for any my self

Subject: Re: My serial number was banned!!!

Posted by England on Fri, 08 Aug 2003 11:05:14 GMT

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lunadore I had to reinstall Renegade for technical reasons. Now I can't go into multiplayer mode anymore. I get a message that my serial number isn't valid. I emailed EA, but haven't heard from them yet.

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lunadore

Just re-install, you may have typed the number incorrectly. I screwed up my serial when i installed it yesterday.

Subject: My serial number was banned!!!

Posted by Jaspah on Sat, 09 Aug 2003 16:06:30 GMT

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Want mine?

Subject: My serial number was banned!!!

Posted by dufis791 on Sat, 09 Aug 2003 16:12:35 GMT

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better idea: if you want to get help from EA/Westwood CALL THEM!!!! instant help no waiting. their number is: (650) 628-4319

Subject: PROBLEM SOLVED! I SCREWED UP! MISTYPED REGISTRATION NUMBER!

Posted by lunadore on Mon, 11 Aug 2003 06:59:00 GMT

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:oops: My registration number wasn't banned after all. I screwed up and mistyped my registration number.

Many thanks for all your advice, though. Special thanks to England - his lead was the right one!

By the way, I got a very detailed, helpful and personalized email from EA's Dan Ludeman on how to obtain a new registration number. As far as I'm concerned, I have good things to say about EA's tech support. So the tech support issue is grey at the least, not black or white. (Listen up, Mr. Bush!)