
Subject: why does my computer crash ?

Posted by [simo_2](#) on Sat, 19 Apr 2003 20:08:43 GMT

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Hello,

i have recently being trying to install c&c renegade, but; it goes as far as the introduction movie the my computer stays as a blank, black screen, with no activity what so ever, the only way to get out of the black screen is to restart my computer.

please, i would be so grateful if somebody could resolve my problem!

simon

p.s. please tell me if you require my computer specs.

Subject: why does my computer crash ?

Posted by [snipesimo](#) on Sat, 19 Apr 2003 20:37:25 GMT

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how, how did u come up with that nick? THIEF!

Subject: why does my computer crash ?

Posted by [simo_2](#) on Sun, 20 Apr 2003 12:48:44 GMT

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ermmm..... there was two simons at my football team (my name is simon, nickname simo) because we needed one simon to have a different name - that being simo, the 2 comes from my football team number i am number 2 !!!

dont suppose u no the why my computer freezes do you ?

Subject: why does my computer crash ?

Posted by [England](#) on Sun, 20 Apr 2003 14:24:53 GMT

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Post your Specs, processor, ram vid card, are you running any large backgroundd programs that eat up ram when you launch renegade?

Subject: why does my computer crash ?

Posted by [General Havoc](#) on Sun, 20 Apr 2003 15:06:54 GMT

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Start > Run > "dxdiag" > Save All Information

Save that text file and upload it somewhere so we can take a look at your hardware and drivers. Normally alyways related to video card drivers or DirectX this problem is. If you post that file somewhere I may be able to help you.

_General Havoc

Subject: why does my computer crash ?

Posted by [simo_2](#) on Sun, 20 Apr 2003 19:43:28 GMT

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I HAVE :

System Information

Time of this report: 4/20/2003, 20:41:35

Machine name: SIMO2

Operating System: Microsoft Windows XP Professional (5.1, Build 2600)
(2600.xpclient.010817-1148)

Language: English (Regional Setting: English)

System Manufacturer: SiS

System Model: 730S

BIOS: AMIINT - 1000

Processor: AMD Duron(tm) Processor, MMX, 3DNow, ~796MHz

Memory: 256MB RAM

Page File: 87MB used, 531MB available

Primary File System: n/a

DirectX Version: DirectX 8.1 (4.08.01.0810)

DX Setup Parameters: Not found

DxDiag Version: 5.01.2600.0000 32bit Unicode

AND

Display Devices

Card name: NVIDIA GeForce2 MX/MX 400

Manufacturer: NVIDIA

Chip type: GeForce2 MX

DAC type: Integrated RAMDAC

Device ID: Enum\PCI\VEN_10DE&DEV_0110&SUBSYS_00000000&REV_B2

Display Memory: 64.0 MB

Current Mode: 800 x 600 (32 bit) (60Hz)

Monitor: Plug and Play Monitor

Monitor Max Res: 1600,1200

Driver Name: nv4.dll

Driver Version: 5.01.2001.1240 (English)

DDI Version: 8 (or higher)

Driver Attributes: Final Retail
Driver Date/Size: 8/17/2001 15:56:02, 1738496 bytes
Driver Signed: Yes
WHQL Date Stamp: n/a
VDD:
Mini VDD: nv4.sys
Mini VDD Date: 8/17/2001 13:50:26, 731648 bytes
Device Identifier: {D7B71E3E-4250-11CF-6867-D1271CC2C835}
Vendor ID: 0x10DE
Device ID: 0x0110
SubSys ID: 0x00000000
Revision ID: 0x00B2
Registry: OK
DDraw Status: Enabled
D3D Status: Enabled
AGP Status: Enabled
DDraw Test Result:
D3D7 Test Result:
D3D8 Test Result:

Subject: why does my computer crash ?
Posted by [Walrus](#) on Sun, 20 Apr 2003 19:53:00 GMT
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there is a thread with the exact same problem as you posted by NeoSaber, have a look at that one and try some of the stuff suggested there.

ok, try restoring your GF2 card back to its defaults on all its tabs (direct3d and open gl), if that works/does not work post back. good luck.

Subject: why does my computer crash ?
Posted by [General Havoc](#) on Mon, 21 Apr 2003 09:49:31 GMT
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<http://www.nvidia.com> download the latest windows XP drivers for the GeForce series. It is a 12mb file but it has the drivers for all GeForce cards and this should fix your problem. Also download DirectX 9.0a and install that before your video card driver.

_General Havoc

Subject: why does my computer crash ?
Posted by [simo_2](#) on Mon, 21 Apr 2003 19:42:52 GMT
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hi,

my problems still persist, i definitely know it is something to do with my graphics card, because i plugged my monitor into the motherboard vga, and the game ovrked fine - just with crpa graphics. Then i tried to get my graphics card working and to my surprise it went after the intro, up to the red intro, and guess what - it freezed, and i really dont know what to do now !!!

thank you
simon

Subject: why does my computer crash ?

Posted by [Ren Sizzlefab](#) on Tue, 22 Apr 2003 01:51:29 GMT

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Try this:

<http://downloads.cncnz.com/renegade/utils/renegadeinstall.zip>

Subject: why does my computer crash ?

Posted by [simo_2](#) on Tue, 22 Apr 2003 09:32:01 GMT

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hi Ren Sizzlefab

ermm, is that an install download just to get it installed, because i have it installed its just the actual game doesnt run- it freezes ! lol

thanks
simon

Subject: why does my computer crash ?

Posted by [soilsnack](#) on Tue, 22 Apr 2003 09:34:03 GMT

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i just pressed alt tab when it happened 2 me and the install worked

Subject: why does my computer crash ?

Posted by [simo_2](#) on Tue, 22 Apr 2003 09:35:47 GMT

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hi,

what does alt + tab do then whilst you are in the installation ?

simon

Subject: why does my computer crash ?

Posted by [simo_2](#) on Tue, 22 Apr 2003 11:12:58 GMT

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ahhhhhhhh.....

MY PROBLEMS ARE GETTING WORSE ! i was looking on a website and suddenly my screen froze - like it does in renegade, and my computer actually restarted/shut down on its own, WITHOUT ME DOING ANYTHING !!!

i really need help and im certain its my graphics card !!!

thanks

simon

Subject: why does my computer crash ?

Posted by [\[sg\]theOne](#) on Tue, 22 Apr 2003 11:25:36 GMT

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you installed XP from.

2) Who made the computer? Do they have technical support? If so, call them.

3) Does the video card have a tech support #? If so call them. If you have having this issue than 1,000's of people have also so a few calls will let you know if the video card has anything to do with it.

Subject: why does my computer crash ?

Posted by [simo_2](#) on Tue, 22 Apr 2003 19:45:29 GMT

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i would ring customer support, but its always busy, and i havent got through once !

oh yeh, the graphics card is becoming a nuisance now it is always freezing , but there are small grey lines across the screen - so this may be a noticable syptom of some sort. lol

i would be grateful if sum1 could resolve my problem

simon

Subject: why does my computer crash ?

Posted by [General Havoc](#) on Tue, 22 Apr 2003 21:02:12 GMT

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Hmm Grey lines and white dots would indicate that the graphics processing unit (GPU) is overheating or has been overclocked too much. Check that the fan on the card is spinning, cheap fans are known to stop working unless you maintain them every so often. Also check if possible

that your card hasn't been overclocked as this is one sign that would cause graphics glitches. If your system seems to crash a lot it could be a sign of a CPU cooling problem. If I ran C&C Generals for 2 hours or so it used to crash my PC due to overheating until I installed a new heatsink with a 7500 rpm fan.

_General Havoc

Subject: why does my computer crash ?

Posted by [Ren Sizzlefab](#) on Wed, 23 Apr 2003 02:51:45 GMT

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Yes, the link I posted was for an installer, because nowhere does it indicate that you actually got it installed. Your original post said you were trying to install but it froze.

Anyway, if you are using a motherboard with a VIA KT-133 chipset, there are known issues with NVidia Cards and Windows XP with this motherboard. Don't know if they have been fixed or not (they hadn't been 6 months ago). I found I had to set the CPU clock multiplier in the BIOS to 100 instead of 133, which meant my CPU runs slower than it should, but I didn't end up with the Blue Screens/Reboots/Freezes.

May not be related to your problem, but I thought I'd post it just in case.

I think I'll even check the viaforums to see if anything's been found yet, and post back here if it has.

Subject: why does my computer crash ?

Posted by [simo_2](#) on Thu, 24 Apr 2003 09:50:46 GMT

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well..... my graphics card for starters hasn't at all got a fan cooling device, it is just a heatsink, so should I install a fan ?? And how do I check whether my graphics card has been overlocked ?

simon

Subject: why does my computer crash ?

Posted by [simo_2](#) on Thu, 24 Apr 2003 12:04:19 GMT

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sorry walrus, erm.... I tried reinstalling Renegade and setting all my graphics card tabs back to default and it still doesn't work, all of my games are now freezing the same as Renegade, would a clean reboot, or SP1 or BIOS update work ?

simon

Subject: why does my computer crash ?
Posted by [NoX](#) on Thu, 24 Apr 2003 14:14:41 GMT
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know what?

I also have a problem like yours...

With some fanmade maps.... when i try to play them... my pc restarts automatically.... :rolleyes:
im also sure its my graphics card!

now what?

Its also getting worse

movie maker from windows crashes to desktop.... renegade crashes to desktop..... outlook
crashes to desktop.... its just very weird :S

Subject: why does my computer crash ?
Posted by [simo_2](#) on Thu, 24 Apr 2003 18:46:36 GMT
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hello again,
my problems just wont go away, i've formatted my hard drive, tried all of you suggestions and i a
completely sure it is my graphics card, there must be some sort of fix to my problem so if anyone
could suggest something promising then please do so.

many thanks
simon

Subject: why does my computer crash ?
Posted by [simo_2](#) on Fri, 25 Apr 2003 14:34:00 GMT
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TO ALL YOU PEOPLE HAVING THE SAME PROBLEM AS ME !!!!! I HAVE IT SOLVED, YES
SOLVED !!! WITH MANY THANKS TO THE PEOPLE IN THIS FORUM WHO HAVE HELPED ME
!!!! i think sum1 sed it earlier in this forum, to get your graphics card working, go into bios @
startup, cpu setup andset the sdram (or something similar) to 100mhz instead of 133mhz, or if in
the bios mainscreen it says 'load best performance settings' load them !!!!!!!!!!!!! and it will work
!!!!!!!!!!

HUGE THANKS TO EVERYONE !!!!!

Subject: why does my computer crash ?

Posted by [job](#) on Wed, 23 Jul 2003 11:59:39 GMT

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that installer doesn't work
i have also that problem with installing

(sorry for the bad english)
