Subject: Error code from a Jelly member
Posted by [liquidv2](#) on Sat, 21 Jun 2014 14:36:52 GMT
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IH4SANIgetting error while tryin to install the tiberian 4.1 script.
this error appears right on dxsetup
ERROR:

Installation failed with error code C -1073741701. Please visit http://www.renegadeforums.com/ for support.

any ideas on this one?

Subject: Re: Error code from a Jelly member
Posted by [danpaul88](#) on Sat, 21 Jun 2014 16:57:46 GMT
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Operating system, currently installed renegade version, any existing scripts, screenshot of error dialog, etc...

Subject: Re: Error code from a Jelly member
Posted by [liquidv2](#) on Sat, 21 Jun 2014 17:03:47 GMT
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i asked the guy to register on here, but in the meantime i relayed the question back and will get an answer here when he replies

Subject: Re: Error code from a Jelly member
Posted by [zunnie](#) on Sun, 22 Jun 2014 16:41:35 GMT
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edit

Subject: Re: Error code from a Jelly member
Posted by [liquidv2](#) on Sun, 22 Jun 2014 16:42:49 GMT
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he said he tried to register but someone has to validate his account on here

lH4SANI, on 21 Jun 2014 - 9:23 PM, said:operating system:

hey thank you very much for trying to help me out.

so the first thing i've done was installing Renegade without any updates.

2. right after installing renegade i started "tt-scripts-4.0patch1.exe" <-- this one installed without problems aswell.

3. when i start Tiberian Technologies Launcher it srats to update later on it runs the "Scripts.dll 4.1 installer"

----

full copy of installation:

Output folder: C:\Westwood\Renegade
Create folder: C:\Users\Hasan\Documents\Renegade\Client
Create folder: C:\Westwood\Renegade\backup\16
Create folder: C:\Westwood\Renegade\backup\16\data
Rename:
C:\Westwood\Renegade\data\keys.cfg->C:\Westwood\Renegade\backup\16\data\keys.cfg
Rename: C:\Westwood\Renegade\bandtest.dll->C:\Westwood\Renegade\backup\16\bandtest.dll
Rename: C:\Westwood\Renegade\binkw32.dll->C:\Westwood\Renegade\backup\16\binkw32.dll
Rename: C:\Westwood\Renegade\dbghelp.dll->C:\Westwood\Renegade\backup\16\dbghelp.dll
Rename:
C:\Westwood\Renegade\renegade.exe->C:\Westwood\Renegade\backup\16\renegade.exe
Rename: C:\Westwood\Renegade\game.exe->C:\Westwood\Renegade\backup\16\game.exe
Rename: C:\Westwood\Renegade\game2.exe->C:\Westwood\Renegade\backup\16\game2.exe
Rename:
C:\Westwood\Renegade\MemoryManager.dll->C:\Westwood\Renegade\backup\16\MemoryMana
ger.dll
Rename: C:\Westwood\Renegade\mp3dec.asi->C:\Westwood\Renegade\backup\16\mp3dec.asi
Rename: C:\Westwood\Renegade\mss32.dll->C:\Westwood\Renegade\backup\16\mss32.dll
Rename:
C:\Westwood\Renegade\mssa3d.m3d->C:\Westwood\Renegade\backup\16\mssa3d.m3d
Rename:
C:\Westwood\Renegade\mssds3dh.m3d->C:\Westwood\Renegade\backup\16\mssds3dh.m3d
Rename:
C:\Westwood\Renegade\msseax.m3d->C:\Westwood\Renegade\backup\16\msseax.m3d
Rename:
C:\Westwood\Renegade\msseax2.m3d->C:\Westwood\Renegade\backup\16\msseax2.m3d
Rename:
C:\Westwood\Renegade\mssfast.m3d->C:\Westwood\Renegade\backup\16\mssfast.m3d
Rename:
C:\Westwood\Renegade\patchw32.dll->C:\Westwood\Renegade\backup\16\patchw32.dll
Rename: C:\Westwood\Renegade\scripts.dll->C:\Westwood\Renegade\backup\16\scripts.dll

Rename: C:\Westwood\Renegade\scripts2.dll->C:\Westwood\Renegade\backup\16\scripts2.dll
Rename: C:\Westwood\Renegade\shaders.dll->C:\Westwood\Renegade\backup\16\shaders.dll
Rename:
C:\Westwood\Renegade\wwconfig.exe->C:\Westwood\Renegade\backup\16\wwconfig.exe
Rename: C:\Westwood\Renegade\zlib1.dll->C:\Westwood\Renegade\backup\16\zlib1.dll
Rename: C:\Westwood\Renegade\tt.dll->C:\Westwood\Renegade\backup\16\tt.dll
Rename: C:\Westwood\Renegade\WOLAPI.dll->C:\Westwood\Renegade\backup\16\WOLAPI.dll
Rename:
C:\Westwood\Renegade\WOLBrowser.dll->C:\Westwood\Renegade\backup\16\WOLBrowser.dll
Rename:
C:\Westwood\Renegade\Westwood.WOLAPI.manifest->C:\Westwood\Renegade\backup\16\West
wood.WOLAPI.manifest
Rename:
C:\Westwood\Renegade\COPYING.LIB->C:\Westwood\Renegade\backup\16\COPYING.LIB
Rename: C:\Westwood\Renegade\Shared.dll->C:\Westwood\Renegade\backup\16\Shared.dll
Rename: C:\Westwood\Renegade\libconfig.dll->C:\Westwood\Renegade\backup\16\libconfig.dll
Rename:
C:\Westwood\Renegade\mixcheck.exe->C:\Westwood\Renegade\backup\16\mixcheck.exe
Rename: C:\Westwood\Renegade\ttle.dll->C:\Westwood\Renegade\backup\16\ttle.dll
Rename: C:\Westwood\Renegade\ttversion.txt->C:\Westwood\Renegade\backup\16\ttversion.txt
Extract: Mp3dec.asi
Extract: Mss32.dll
Extract: Mssa3d.m3d
Extract: Mssds3dh.m3d
Extract: Msseax.m3d
Extract: Msseax2.m3d
Extract: Mssfast.m3d
Extract: PATCHW32.DLL
Extract: Renegade.exe
Extract: Scripts2.dll
Extract: WOLAPI.dll
Extract: WOLBrowser.dll
Extract: Westwood.WOLAPI.manifest
Extract: binkw32.dll
Extract: game2.exe
Extract: COPYING.LIB
Extract: MemoryManager.dll
Extract: Shared.dll
Extract: bandtest.dll
Extract: dbghelp.dll
Extract: game.exe
Extract: libconfig.dll
Extract: mixcheck.exe
Extract: scripts.dll
Extract: ttle.dll
Extract: ttversion.txt
Extract: wwconfig.exe
Output folder: C:\Users\Hasan\AppData\Local\Temp

Extract: vcredist_x86.exe... 100%
Execute: "C:\Users\Hasan\AppData\Local\Temp\vcredist_x86.exe" /quiet /norestart
Output folder: C:\Users\Hasan\AppData\Local\Temp\dxsetup
Extract: DSETUP.dll
Extract: DXSETUP.exe
Extract: Jun2010_D3DCompiler_43_x86.cab
Extract: Jun2010_d3dx9_43_x86.cab
Extract: dsetup32.dll
Extract: dxdllreg_x86.cab
Extract: dxupdate.cab
Execute: "C:\Users\Hasan\AppData\Local\Temp\dxsetup\dxsetup.exe" /silent
Delete file: C:\Users\Hasan\AppData\Local\Temp\dxsetup\DSETUP.dll
Delete file: C:\Users\Hasan\AppData\Local\Temp\dxsetup\dsetup32.dll
Delete file: C:\Users\Hasan\AppData\Local\Temp\dxsetup\dxdllreg_x86.cab
Delete file: C:\Users\Hasan\AppData\Local\Temp\dxsetup\DXSETUP.exe
Delete file: C:\Users\Hasan\AppData\Local\Temp\dxsetup\dxupdate.cab
Delete file: C:\Users\Hasan\AppData\Local\Temp\dxsetup\Jun2010_D3DCompiler_43_x86.cab
Delete file: C:\Users\Hasan\AppData\Local\Temp\dxsetup\Jun2010_d3dx9_43_x86.cab
Output folder: C:\Westwood\Renegade
Execute: mixcheck.exe

ERROR:

Installation failed with error code C -1073741701. Please visit http://www.renegadeforums.com/ for support.

i registred me right now but account needs to be activated.

Subject: Re: Error code from a Jelly member
Posted by danpaul88 on Sun, 22 Jun 2014 19:49:02 GMT
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wrt the topic at hand;

Based on the information provided the error would appear to be when it runs mixcheck.exe, which suggests a few possibilities;

1) VC redist is not properly installed (the installer tries to do this automatically IIRC)

2) mixcheck.exe is corrupt (which would suggest the installer exe itself is corrupt, but the checksum should detect this)

3) A permissions or other IO error on the files it is trying to check.

My inclination would be that 1) is the problem, perhaps due to our passing of the /norestart flag (and it actually requiring a reboot) or perhaps due to other installers waiting for a pending reboot preventing it from installing properly.

Please try the following steps;

1) Open Control Panel -> Programs & Features (the place you go to uninstall things)

2) Find any entries starting with "Microsoft Visual C++ 2012 Redistributable..." in the list. If you find any, please take a screenshot of them and upload it here so we can verify whether the correct components were installed by the TT installer. Make sure to scroll down so we can see all entries, you might have 4 or 5 of them in the list (different versions)

3) Regardless of the above, once you have made the screenshot (if there were any entries) download and install Visual C++ Redistributable for Visual Studio 2012 Update 4 directly from Microsoft (never download this from any other source than Microsoft themselves)

4) Take a new screenshot of Programs & Features showing the same entries as before and upload it with the first.

5) Try running the 4.1 installer again and report whether that changes the results.

Subject: Re: Error code from a Jelly member
Posted by EvilWhiteDragon on Mon, 23 Jun 2014 06:34:06 GMT
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Since I'm apparently still a mod here, I've cleaned out the topic from offtopic replies. Play nice boys, or play elsewhere on the forums.

Subject: Re: Error code from a Jelly member
Posted by liquidv2 on Tue, 24 Jun 2014 22:51:57 GMT
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thanks - i asked for a mod to remove his posts (ironic since he's a mod himself)

the player is still unable to post on here, so i'll continue to relay on his behalf

Subject: Re: Error code from a Jelly member
Posted by danpaul88 on Wed, 25 Jun 2014 10:49:12 GMT
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OK, and he is still having the above problem? Was that redist not there before installing the file I linked to? If not that suggests the installer isn't doing it's job properly since that is a required dependency

Subject: Re: Error code from a Jelly member
Posted by StealthEye on Wed, 25 Jun 2014 17:31:44 GMT
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Perhaps too obvious, but has he tried restarting his PC? When the installer cannot complete installation of the VS2012 C++ redist, it will queue some tasks to be performed on (re)boot. Although the installer should normally ask the user to reboot.

Also try running mixcheck.exe (in the Renegade folder) manually and see if that works.

Subject: Re: Error code from a Jelly member
Posted by liquidv2 on Wed, 25 Jun 2014 20:23:41 GMT
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Quote:it installs 4.0 without any problems and starts to install C+++ 2010 aswell. when i start the launcher it will try to update to 4.1 and then i get the errorcode above so i have to cancel the installation.
i tried to run mixcheck.exe after the error and i get this problem:

Subject: Re: Error code from a Jelly member
Posted by StealthEye on Thu, 26 Jun 2014 18:37:15 GMT
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Sounds like a (system?) dll is corrupt to me. Did you install the VS2012 redist danpaul linked to? If it asks you to repair, do the repair. You can also uninstall the package and reinstall it using danpaul's link.

If that did not work, search for a message in the windows event logs that occurs when running mixcheck.exe that says "... is either not designed to run on Windows or it contains an error. Try

installing the program again using the original installation media or contact your system administrator or the software vendor for support." (or something else). If so, note the .exe or .dll name it mentions.

If you are experienced enough, you can also download a dependency walker (e.g. http://www.dependencywalker.com/) and find the broken .dll.

Finally, it could be an anti-virus program that blocks it but fails to show a proper message. Try disabling any such program temporarily and see if that solves it.

Subject: Re: Error code from a Jelly member
Posted by liquidv2 on Thu, 26 Jun 2014 23:09:24 GMT
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lH4SANI, on 26 Jun 2014 - 3:05 PM, said:
reinstallend renegade, scripts.dll 4.0 installed successfully.

update to 4.1 same error again -.-

Subject: Re: Error code from a Jelly member
Posted by Xpert on Thu, 26 Jun 2014 23:50:14 GMT
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Just let him keep 4.0 then lol. Tell him to run Game2.exe and not game.exe to avoid the auto update.

Subject: Re: Error code from a Jelly member
Posted by anant on Sun, 29 Jun 2014 03:17:37 GMT
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Any luck?

I have a few thoughts on what it could be; seeing as I've had to reformat and re-install Renegade and Windows countless times, to the point it's not even funny... So I'll try and help.

It will be difficult to fix this regardless of what happens because the Renegade directory is most

likely muddled up now.

Now a new directory on C must be created, followed by completely removing the previous folder. Restart before install.

After install finishes, select Run/Play and let the game load in it's native form, and try to connect online.
If you can download the update, (It will be prompt via Westwood Online) do so, and then relaunch the game.
-Save your controls on Practice/Skirmish and name them something other than "keys" and quit.
Launch "config" (type in start) and edit the resolution and you will be able play~

If this does NOT work, likely the C drive should be reformatted to fully diagnose the problem with a fresh installation.
_____

http://www.tiberiantechnologies.org/downloads"

C&C Renegade community patch will allow you to experience Renegade without the known bug "blue hell" and without having to worry about glitching entering vehicles. Not to mention the update has a bloom effect, hints, aswell as a cleaner gameplay.

For example, there is no blue private message text anymore, which is helpful to some of us gamers. Yay TT

Subject: Re: Error code from a Jelly member
Posted by Xpert on Sun, 29 Jun 2014 03:22:03 GMT
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anant wrote on Sat, 28 June 2014 23:17
C&C Renegade community patch will allow you to experience Renegade without the known bug "blue hell" and without having to worry about glitching entering vehicles. Not to mention the update has a bloom effect, hints, aswell as a cleaner gameplay.

For example, there is no blue private message text anymore, which is helpful to some of us gamers. Yay TT

Blue Hell is when your game goes into oblivion which in some cases, people go off the map and their tank disappears into another part of the map.

The blue private message text thing is because some servers are sending the clients a color message that looks like a page. Jelly, TTP and RenCorner has this.

Subject: Re: Error code from a Jelly member
Posted by anant on Sun, 29 Jun 2014 09:20:18 GMT
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Thanks for letting me know, because I wasn't aware.

but whatever

Subject: Re: Error code from a Jelly member
Posted by iRANian on Sun, 29 Jun 2014 09:25:12 GMT
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lol

Subject: Re: Error code from a Jelly member
Posted by liquidv2 on Tue, 01 Jul 2014 12:40:49 GMT
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IH4SANI tried another approach, which was manually installing the patch files
another member suggested using a program called 7-Zip to extract the files

dubstar said:You can extract the contents from installer using 7-Zip but i'm not sure if that will
help.

IH4SANI, on 30 Jun 2014 - 8:07 PM, said:problem solved thx dubstar worked fine

i saw him in the server yesterday, so i guess this is a temporary work-around for players that
cannot get past the installer / auto-updater

Subject: Re: Error code from a Jelly member
Posted by StealthEye on Tue, 01 Jul 2014 20:30:57 GMT
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This is not recommended. The installer does more than just copy the files. It also checks whether
some of the files are correct and downloads fresh copies otherwise (not included in the installer
archive), which is the main purpose of mixcheck. It also corrects any issues with the serial, so that
XWIS will work. You might also get trouble with the auto-updater. That is what I recall, it might do
some other things. Copying files manually should only be the very last resort if the installer does
not work and noone is available for help.

Subject: Re: Error code from a Jelly member
Posted by liquidv2 on Tue, 01 Jul 2014 21:10:15 GMT

he's been trying everything suggested to him and nothing else worked, so i'd say it was the last resort

Quote:i extracted the files with 7-zip (copy & paste) then started scripts.dll 4.1 installer

Subject: Re: Error code from a Jelly member
Posted by StealthEye on Wed, 02 Jul 2014 19:14:54 GMT

I understand it was a last resort. I just wanted to place the warning for future reference and for if the guy ran into any other problems later.

So after extracting, the installer worked? Interesting. That also solves the issues I was describing in my previous post. Almost sounds like the installer installed a corrupt version of mixcheck.exe... Not sure what happened, but either way, good to head that the problem is solved for this person. If it happens again for anyone else reading this in the future, they should probably post about it so that TT can attempt to find the exact reason and solve it for good.