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Subject: Online not working...

Posted by [Intradox](#) on Mon, 05 Sep 2011 02:27:29 GMT

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Hello, I got a new hard-drive today, and installed Windows 7 64 bit, and then I installed my first decade. I downloaded scripts 3.4.4 and installed it, then loaded up my game, and went to Multiplay Internet > Westwood Online, and I now get this message:

Quote:Your installed version of Westwood Online is incompatible with this product.  
Please reinstall the Westwood Online component.

Does anyone know why in the world I'm getting this error?

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Subject: Re: Online not working...

Posted by [Lone0001](#) on Mon, 05 Sep 2011 02:51:49 GMT

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Read the FAQ first before asking a question please.

Quote:Problem

When I go online, I get a message "incompatible version of Westwood Online (WOL)

Solution

Normal Renegade

If you have normal ren (not the first decade), this is usually because you installed an older C&C-game (red alert 2, for exemple) after renegade and you installed WOL for it.

It will then install an older version of WOL over the renegade version and you'll get an incompatibility message.

To solve this, just launch the setup on the install disc and only select the WOL components to be installed. It'll reinstall WOL and your problem should be solved.

The First Decade version of Renegade

Download this and run it and select only "WOLAPI" install. It will install the latest version of WOL.

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Subject: Re: Online not working...

Posted by [Intradox](#) on Mon, 05 Sep 2011 03:08:34 GMT

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Actually I did, and that didn't help sadly. It was actually another problem that I figured out. Thanks

for the suggestion though.

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Subject: Re: Online not working...  
Posted by [Hypnos](#) on Mon, 05 Sep 2011 16:08:09 GMT  
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What was the problem and solution in case someone else encounters it in the future?

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Subject: Re: Online not working...  
Posted by [Intradox](#) on Wed, 07 Sep 2011 21:16:26 GMT  
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It was quite a weird problem. I tried the method found in the FAQ, and that didn't work, so I uninstalled my game. Then deleted my renegade folder, restarted my computer, re-installed it and that somehow fixed it. I don't know exactly why that did but it worked. Could have been some sort of installation error or it got corrupted while installing.

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