## Subject: EA support is no help, please help me? Posted by openfire621 on Fri, 31 Dec 2010 19:11:36 GMT

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- -I've seen this happen once before, but on a friends computer who then gave up on trying to fix it.
- -I recently bought a 1 tb hd and have had to reinstall everything back on to it
- Operating System: Windows XP Professional (5.1, Build 2600) Service Pack 3 (2600.xpsp\_sp3\_gdr.100427-1636)
- -I got the latest version of the video card
- -Verizion fios
- -happened Christmas day when I installed it :(

Basically what happened, is I used to own renegade. Then lost a cd, so I bought it on amazon and reinstalled it with no problems. Then I lost a cd again, and again for Christmas got it off amazon from the company sold out software. This time when I reinstalled it, it automatically chose my old logon name and didn't give me a chance to register a new one. I alredy knew that I can't use the same sn I used before with the new serial number, but it was too late. So when I try to run multiplayer, it gives me version mismatch all up and down the game listing with red dots and all that. I tried logging in with a different random name, creating a new one, it doesn't work and EA support has been useless. Reinstalling the game did nothing as well. Help? I don't want to have to go buy it again..

:huh:

## File Attachments

1) version mismatch.JPG, downloaded 502 times

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Command and Conquer: Renegade Official Forums



Subject: Re: EA support is no help, please help me? Posted by Pyr0man1c on Fri, 31 Dec 2010 19:18:58 GMT

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http://www.renegadeforums.com/index.php?t=msg&th=24533&start=0&rid=2 4615 Start from step 5

You need to install update 1.037 to avoid a version mismatch. I'd install core patch 2 and scripts 3.4.4 too, although these are optional

Subject: Re: EA support is no help, please help me? Posted by openfire621 on Fri, 31 Dec 2010 23:03:14 GMT

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ahh fantastic, thank you very much

Subject: Re: EA support is no help, please help me? Posted by Pyr0man1c on Sat, 01 Jan 2011 01:35:34 GMT View Forum Message <> Reply to Message

Your welcome