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Subject: First Time Installation Problem

Posted by [LORD\\_MARSHALL](#) on Thu, 16 Jul 2009 04:49:25 GMT

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I'm new here and I have been trying to search all over the internet for a solution to my problem. I have a COMPAQ Presario C500 with an Intel Celeron M. I run Windows Vista Basic. No the first problem I have is that when I click "install" on the setup screen is that my system says "error, windows has detected an error" and restarts the whole system. What should I do in order to be able to install the game in the first place? Please help, anyone that can. Again, this is my first time and I haven't fully read all forums so any help would be great.

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Subject: Re: First Time Installation Problem

Posted by [cmatt42](#) on Thu, 16 Jul 2009 17:05:56 GMT

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Have you run the installer in compatibility mode and as an administrator?

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Subject: Re: First Time Installation Problem

Posted by [LORD\\_MARSHALL](#) on Thu, 16 Jul 2009 17:14:50 GMT

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Can't find that application. its like my vista doesn't have it or something, where would I find it?

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Subject: Re: First Time Installation Problem

Posted by [Carrierll](#) on Thu, 16 Jul 2009 18:16:52 GMT

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You right click on "Setup.exe" on the disk.

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Subject: Re: First Time Installation Problem

Posted by [LORD\\_MARSHALL](#) on Thu, 16 Jul 2009 19:54:27 GMT

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It only shows "Setup" and "DXSetup". No "Setup.exe" Shows up when I click explore this CD. I'm Starting to think that my computer is retarded or I am. he he

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Subject: Re: First Time Installation Problem

Posted by [cmatt42](#) on Thu, 16 Jul 2009 19:56:20 GMT

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Setup is Setup.exe.

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Subject: Re: First Time Installation Problem

Posted by [LORD\\_MARSHALL](#) on Thu, 16 Jul 2009 20:04:42 GMT

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I think I just found my problem, And I right clicked on setup, there were like two different ones by the way, and I found that my system is operating on a NT Kernel or something if that means anything. I don't know what a kernal is, what is it?

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Subject: Re: First Time Installation Problem

Posted by [cmatt42](#) on Fri, 17 Jul 2009 04:47:17 GMT

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That's why you have to run in compatibility mode. Right-click Setup, click Properties, and go to the Compatibility tab and change it to be Windows XP SP2 or something like that. Then look around for Run as Administrator and check that.

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Subject: Re: First Time Installation Problem

Posted by [LORD\\_MARSHALL](#) on Fri, 17 Jul 2009 05:05:17 GMT

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Tried that for like the 4th time now, still does no work, I have even tried changing the resolution and 32-bit to 64-bit. I have clicked on "Run as administrator" also. But every time i try to install the game, it keeps restarting. I think its that NT Kernel for Windows Vista. I looked it up today on other forums and that may be whats causing the problem.

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Subject: Re: First Time Installation Problem

Posted by [cmatt42](#) on Fri, 17 Jul 2009 06:13:37 GMT

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Please provide a screenshot of the message about the kernel.

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Subject: Re: First Time Installation Problem

Posted by [LORD\\_MARSHALL](#) on Sat, 18 Jul 2009 03:29:41 GMT

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Hey man its not a problem anymore, I took vista off and installed Windows XP on my computer. I installed the game and am now playing the game. no worries man, thanks any way man.

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