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Subject: i got a problem

Posted by [Distrbd21](#) on Sat, 18 Oct 2008 02:56:03 GMT

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I have a seagate sata barracuda hard drive and a hard drive kit to make it work.

I run a gateway solo laptop.

I install the drive in the kit plug it into usb windows does it's install thing.

I try to open the drive and it say's insert a cd well there is no place to put one lol.

It say's it's a protable media player.

How can i fix it to work and so i can install stuff on it?

if you need more info ask and i will give.

plz help ty

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Subject: Re: i got a problem

Posted by [JPNOD](#) on Sat, 18 Oct 2008 04:59:05 GMT

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What operating system are you running?

Is it a USB hard drive. Or is it a IDE/SATA drive connected with a convertor to USB making it simmilair but you buy the drive and convertor seperate. This way is usally cheaper.

Did you check to see if the device is in the device manager and diskmanagement?

to do so:

go to start type in the run box or Vista search box. diskmgmt.msc

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Subject: Re: i got a problem

Posted by [Distrbd21](#) on Sat, 18 Oct 2008 05:32:16 GMT

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It's a sata drive in an external case.

i use win xp geting sp3 now it has 2 hours left.

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here are some pics of the settings.

where is device manage?

And yes it show's up in diskmanagement.

Anything else?

edit: on the kit it has place's for memory card's from camera's could that be causing it?

### File Attachments

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1) [untitled.JPG](#), downloaded 788 times

**Generic USB CF Reader USB Device Properties**

General Policies Volumes Driver

 Generic USB CF Reader USB Device

Device type: Disk drives  
 Manufacturer: (Standard disk drives)  
 Location: Location 0

**Device status**

This device is working properly.

If you are having problems with this device, click Troubleshoot to start the troubleshooter.

Troubleshoot...

Device usage:  
 Use this device (enable)

OK Cancel

**Generic USB CF Reader USB Device Properties**

General Policies Volumes Driver

**Write caching and Safe Removal**

Optimize for quick removal  
 This setting disables write caching on the disk and in Windows, so you can disconnect this device without using the Safe Removal icon.

Optimize for performance  
 This setting enables write caching in Windows to improve disk performance. To disconnect this device from the computer, click the [Safely Remove Hardware](#) icon in the taskbar notification area.

Restore Defaults

OK Cancel

**Generic USB CF Reader USB Device Properties**

General Policies Volumes Driver

The volumes contained on this disk are listed below.

Disk: Disk 1  
 Type: Removable (E:)  
 Status: No Media  
 Partition style: Not Applicable  
 Capacity: 0 MB  
 Unallocated space: 0 MB  
 Reserved space: 0 MB

Volumes:

Volume	Capacity

Properties

OK Cancel

**Generic USB CF Reader USB Device Properties**

General Policies Volumes Driver

 Generic USB CF Reader USB Device

Driver Provider: Microsoft  
 Driver Date: 7/1/2001  
 Driver Version: 5.1.2535.0  
 Digital Signer: Microsoft Windows Publisher

Driver Details... To view details about the driver files.

Update Driver... To update the driver for this device.

Roll Back Driver If the device fails after updating the driver, roll back to the previously installed driver.

Uninstall To uninstall the driver (Advanced).

OK Cancel

Subject: Re: i got a problem  
Posted by [\\_SSnipe\\_](#) on Sat, 18 Oct 2008 06:13:30 GMT  
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Maybe try fixing something using something here?  
<http://www.seagate.com/www/en-us/support/downloads/>

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Subject: Re: i got a problem  
Posted by [Xylaquin](#) on Sat, 18 Oct 2008 07:55:41 GMT  
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in disk manager, is it formatted?

device manager can be found by right-clicking My Comp>Properties>Hardware>Device Manager

Notify us of any yellow exclamation marks, or any problems observed on the list that will appear.

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Subject: Re: i got a problem  
Posted by [Distrbd21](#) on Sat, 18 Oct 2008 17:11:09 GMT  
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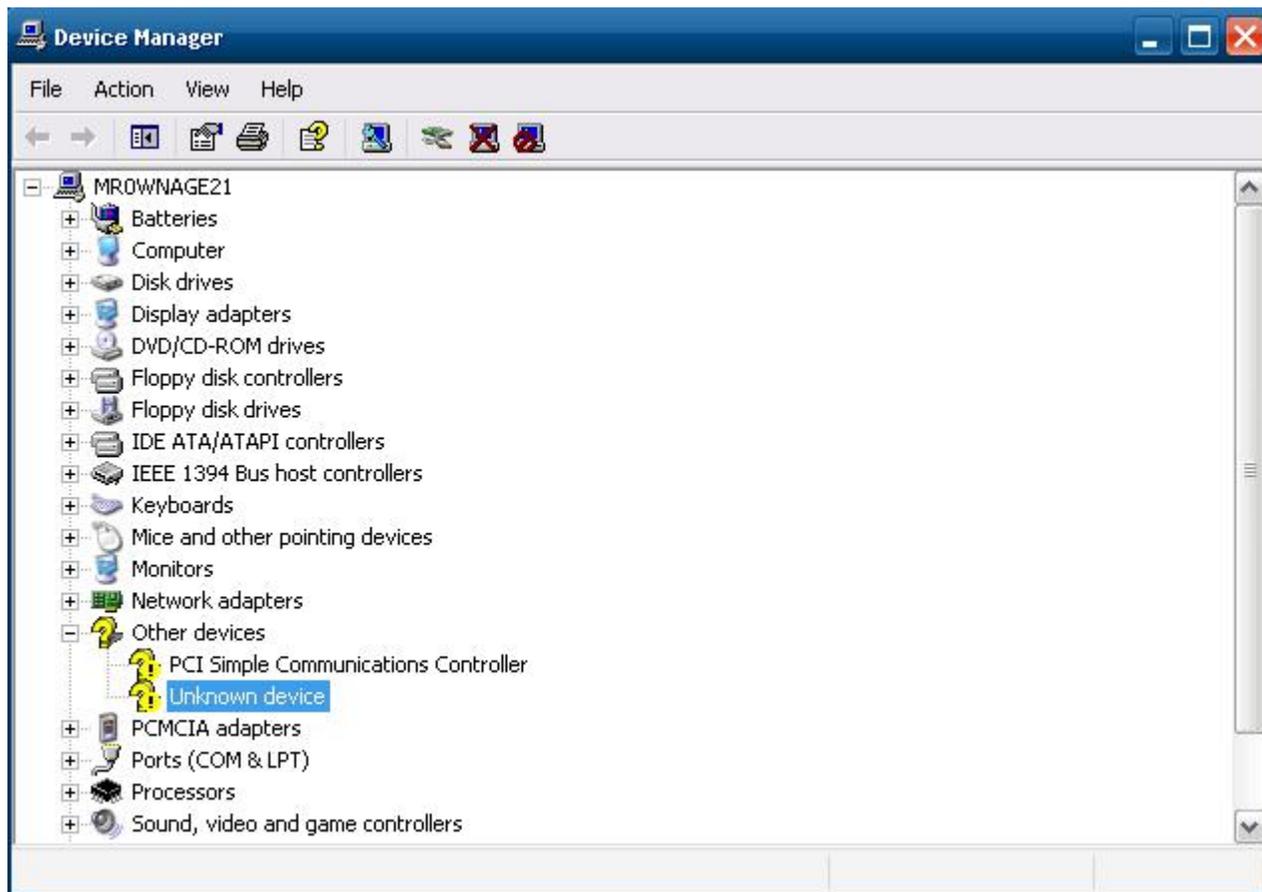
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i don't think so.

#### File Attachments

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1) [untitled.JPG](#), downloaded 735 times



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Subject: Re: i got a problem

Posted by [Distrbd21](#) on Sun, 19 Oct 2008 18:57:35 GMT

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Sorry for DP but

does anyone know my prob?

I have called seagate and they said i would have to put it in a desktop well i don't got one.

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Subject: Re: i got a problem

Posted by [JPNOD](#) on Sun, 19 Oct 2008 19:13:18 GMT

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Distrbd21 wrote on Sun, 19 October 2008 14:57 Sorry for DP but

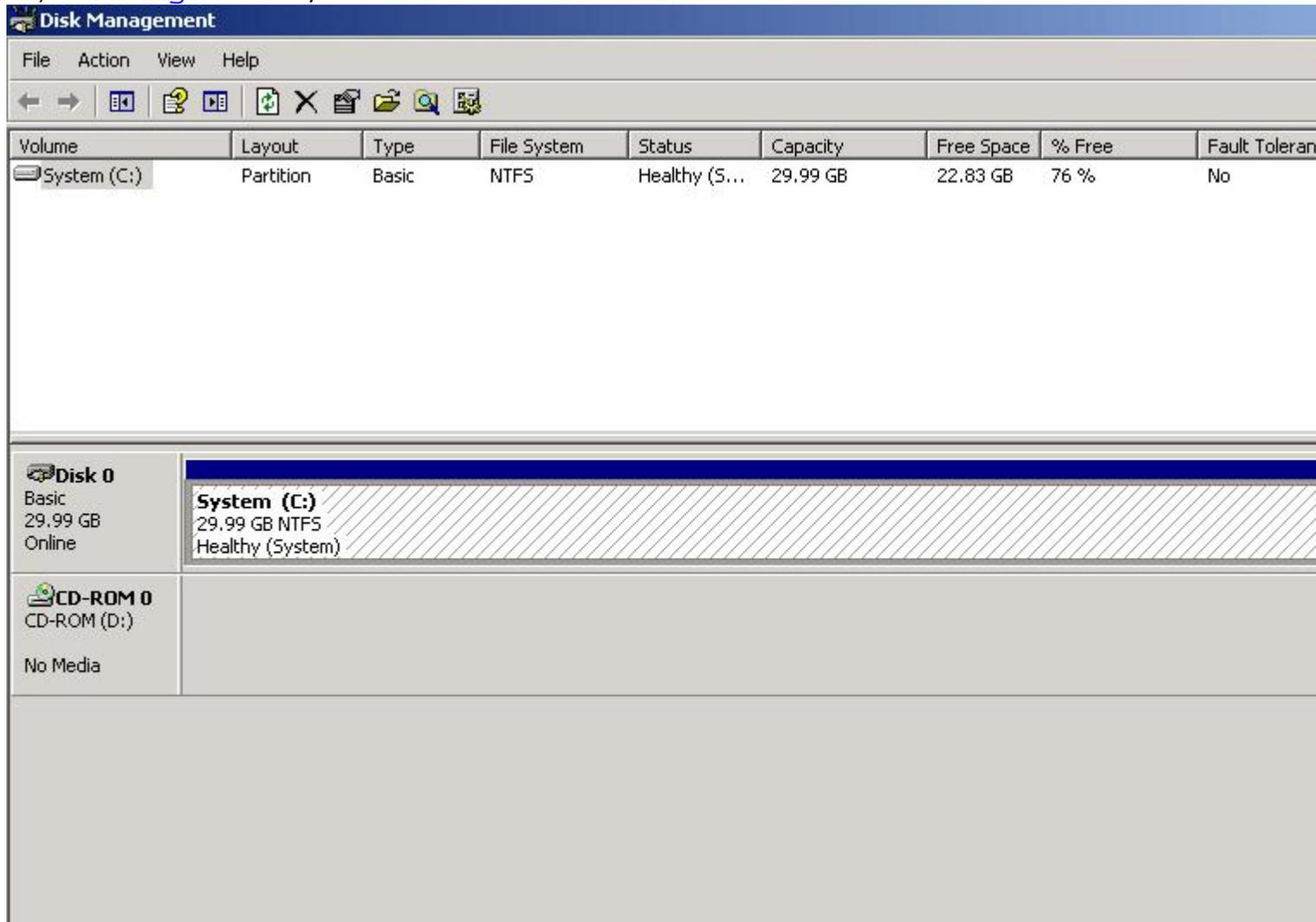
does anyone know my prob?

I have called seagate and they said i would have to put it in a desktop well i don't got one.

You need to get to this screen, I told you to do run --> diskmgmt.msc

## File Attachments

1) [diskmgmt.JPG](#), downloaded 455 times



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Subject: Re: i got a problem

Posted by [Distrbd21](#) on Mon, 20 Oct 2008 04:51:42 GMT

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there E and G is the paths.

I have try sea gate programs they don't support usb hard drive's

## File Attachments

1) [untitled.JPG](#), downloaded 650 times

The screenshot shows the Windows Disk Management console. At the top, there is a menu bar with 'File', 'Action', 'View', and 'Help'. Below the menu is a toolbar with various icons for disk management. The main area contains a table with the following columns: Volume, Layout, Type, File System, Status, Capacity, Free Space, % Free, and Fault Toleran. The table has one row for '(C:)' with the following values: Partition, Basic, NTFS, Healthy (S...), 6.04 GB, 1.42 GB, 23 %, and No. Below the table, there is a detailed view of Disk 0, which is a Basic disk with a capacity of 6.04 GB and is Online. It contains a single primary partition (C:) with a capacity of 6.04 GB, using the NTFS file system, and is in a Healthy (System) state. Below this, there are entries for Disk 1 (Removable (E:)), Disk 2 (Removable (G:)), and CD-ROM 0 (CD-ROM (F:)), all of which have 'No Media' inserted. A legend at the bottom left indicates that a blue square represents a 'Primary partition'.

Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Toleran
(C:)	Partition	Basic	NTFS	Healthy (S...)	6.04 GB	1.42 GB	23 %	No

**Disk 0**  
Basic  
6.04 GB  
Online

**(C:)**  
6.04 GB NTFS  
Healthy (System)

**Disk 1**  
Removable (E:)  
No Media

**Disk 2**  
Removable (G:)  
No Media

**CD-ROM 0**  
CD-ROM (F:)  
No Media

■ Primary partition

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Subject: Re: i got a problem

Posted by [Distrbd21](#) on Thu, 23 Oct 2008 07:08:59 GMT

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Anyone plz i need this hd to run right i answered everyone's answer but no one post anymore

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Subject: Re: i got a problem  
Posted by [\\_SSnipe\\_](#) on Sat, 25 Oct 2008 19:18:25 GMT  
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SSnipe wrote on Fri, 17 October 2008 23:13 Maybe try fixing something using something here?  
<http://www.seagate.com/www/en-us/support/downloads/>

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Subject: Re: i got a problem  
Posted by [cnc95fan](#) on Sat, 25 Oct 2008 19:57:57 GMT  
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Make sure it is set to Slave (if applicable)

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Subject: Re: i got a problem  
Posted by [\\_SSnipe\\_](#) on Sat, 25 Oct 2008 20:08:44 GMT  
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SSnipe wrote on Sat, 25 October 2008 12:18 SSnipe wrote on Fri, 17 October 2008 23:13 Maybe try fixing something using something here?  
<http://www.seagate.com/www/en-us/support/downloads/>  
download the stuff here did it for me

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Subject: Re: i got a problem  
Posted by [djlaptop](#) on Sat, 25 Oct 2008 20:57:19 GMT  
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Sounds like you don't have the right drivers installed. I'm guessing the CD that was provided came with the driver. You'll need to pull the driver off the CD on another computer with a CDROM. From there you can put it on a USB thumb drive or upload it to your email or one of the many upload services. Download it and install on your laptop.

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