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Subject: Computer Problem Please Help!  
Posted by [\\_SSnipe\\_](#) on Mon, 24 Sep 2007 02:17:52 GMT  
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ok here the thing i got a windows vista and when my dsl modem is on it works perfect internet but i had to install my router so when i hooked it up it connected to network but not internet i called tech support with compaq,dsl and the router company and no help so we bought a new router.....and still no change or help.....it keeps connecting to network but not the internet on any pc including mine i click on identify the problem and i get this

"there may be a problem with your domain name server (DNS) configuration"

i spent 6 hours on the phone with all 3 company's and spend hours messing around doing researching and downloading crap and still no luck.....so this is my last change....please help me

ty

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Subject: Re: Computer Problem Please Help!  
Posted by [IronWarrior](#) on Mon, 24 Sep 2007 02:32:17 GMT  
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Remove the router, that is the cause of the problem.

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Subject: Re: Computer Problem Please Help!  
Posted by [Oblivion165](#) on Mon, 24 Sep 2007 02:38:42 GMT  
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In your situation you will have to have the router dial out using your dsl modem. Plug the modem into the WAN port on your router, add your login and pass in your router and plug any other pc into any other standard port on your router.

In your modem tell it to not dial automatically but tell your router to dial it automatically.

Terrible wording but I wanted to make sure that the message was clear and got across.

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Subject: Re: Computer Problem Please Help!  
Posted by [AoBfrost](#) on Mon, 24 Sep 2007 02:41:37 GMT  
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Make sure you check it ok, you never need to install software for your router because it shouldnt be hooked to the PC, the router sohuld be hooked to the modem which doesnt use any software at all for PC's, i'm thinking you didnt hook it up right since you get a signal, but no actual data

being transfered such as connecting to a website, read the instructions, tech support never helps.

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Subject: Re: Computer Problem Please Help!  
Posted by [\\_SSnipe\\_](#) on Mon, 24 Sep 2007 02:58:28 GMT  
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Oblivion165 wrote on Sun, 23 September 2007 21:38In your situation you will have to have the router dial out using your dsl modem. Plug the modem into the WAN port on your router, add your login and pass in your router and plug any other pc into any other standard port on your router.

In your modem tell it to not dial automatically but tell your router to dial it automatically.

Terrible wording but I wanted to make sure that the message was clear and got across.

AWWWW HUH? THERE SONLY 4 PLUGINS THE ETHERNET ONE TO MODEM AND 4 MORE FOR PCS AND A POWER PLUGIN AND IDK WHAT THE RETS IS EBCUASE I NEVER SEEN THAT STUFF  
I GOT A BELKIN WIRELESS G ROUTER

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Subject: Re: Computer Problem Please Help!  
Posted by [Oblivion165](#) on Mon, 24 Sep 2007 03:20:50 GMT  
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The WAN port is always the one port that is off to the side from the main group. If your Belkin has the labels on it like this one does then I think your are beyond remote help.

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Subject: Re: Computer Problem Please Help!  
Posted by [\\_SSnipe\\_](#) on Mon, 24 Sep 2007 03:50:08 GMT  
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O THE GREEN PLUG? YA MY MODEM IS IN THERE AND THE BLUE GOES TO THE PC.....I KNOW HOW TO SET IT UP BUT NOTHING CHANGES /;

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Subject: Re: Computer Problem Please Help!  
Posted by [Ryu](#) on Mon, 24 Sep 2007 05:00:58 GMT  
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DUDE !

It's Vista, 'Nuff said.

Your routers drivers don't work for it.

EDIT: Did you go and put all the wires in place first, THEN put the install disk in for the router? if so, I want to punch you.

Re-install Vista, Then PUT THE INSTALL DISK FOR THE ROUTER IN, Then follow the instructions for putting the wires in the modem/router.

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Subject: Re: Computer Problem Please Help!  
Posted by [Tunaman](#) on Mon, 24 Sep 2007 05:30:21 GMT  
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You shouldn't need to install drivers for a router, wtf.

If your ISP can't help you then you're fucked. You probably just have your router and computers configured wrong. I honestly don't know exactly who you should call, but they should be a network technician.

If you have any friends who have taken the CCNA courses from the CREATE/CISCO program(I think they have that near you too) in school then you should see if they can help you. I would try to help but I'm incredibly busy lately and it would take some time. x.x

Or, your router probably comes with directions on setting it up LOL

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Subject: Re: Computer Problem Please Help!  
Posted by [AoBfrost](#) on Mon, 24 Sep 2007 13:22:30 GMT  
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I wouldnt say Vista is the problem, one of my PC's use wireless internet and Vista and the setup went smooth, Recheck what you plugged into the router/PC again

Most routers have 5 ethernet ports, 4 for PC's 1 for the modem or line in for bandwidth. SAME THING.

Usually the plug for the modem is on the very side, sometimes left, sometimes right, make sure the short ethernet cable from the MODEM is in the modem plug on the router

If your gonan hook up PC's then have ANOTHER ethernet cable go into any plug in 1-4, then to the PC. Usually this is instant, so there is no driver needed so just plug and surf the net.

If your trying to use wireless, make sure you have a wireless card or usb adapter, i reccomend USB adapters because they work on both old laptops without built in, and new computers. Scan for signals and see what it does, Usually isb adapters DO need drivers, usually you install the

software THEN plug the usb adapter in, maybe this is what is causing you trouble in the part where you get a signal, but no actual data....

Who knows.

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Subject: Re: Computer Problem Please Help!  
Posted by [\\_SSnipe\\_](#) on Mon, 24 Sep 2007 13:55:32 GMT  
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well it came with cd( both routers did) but could not finish setting up due to the fact it could not get on the internet....  
and one i know 100% works but ista but like i said could not finish becuae of the same error.(cant connect to the internet)

PS ill take ss soon

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Subject: Re: Computer Problem Please Help!  
Posted by [AoBfrost](#) on Mon, 24 Sep 2007 15:00:39 GMT  
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You dont need 2 routers, Why do you need 2?

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Subject: Re: Computer Problem Please Help!  
Posted by [\\_SSnipe\\_](#) on Mon, 24 Sep 2007 18:49:37 GMT  
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no i had one got the error and comaq and router and dsl tech support were uless on the error so i dsiconnected it and hookedup a new one i thought may have fixed it but did not...

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Subject: Re: Computer Problem Please Help!  
Posted by [AoBfrost](#) on Mon, 24 Sep 2007 19:15:48 GMT  
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Read my other post about them, it might fix it.

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