
Subject: Login Failed!!

Posted by [burak_1912_ksk](#) on Thu, 22 Mar 2007 21:30:55 GMT

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Hello you all,

I live in Turkey and I am playing Renegade for several months. I have a urgent question which is that I am not able to connect to Westwood Online, every time I try to connect, I get a message of "Login failed! Unable to connect to server! Unable to connect to Westwood Online!" since March 21, 2007. Is there a general problem in the servers or is it about the ISS of my country? If you can help me, I will be extremely happy. Have a nice day...The message that comes out is this:

File Attachments

1) [renegade login fail.JPG](#), downloaded 485 times

Login

Login:

Password:

Back

Login failed.

Unable to connect to server.
Unable to connect to Westwood Online.

☐

Remember my login information

Okay

Create Account

New

Subject: Re: Login Failed!!

Posted by [burak_1912_ksk](#) on Fri, 23 Mar 2007 04:46:56 GMT

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it can also be the ISP settings... I don't know there wasn't any problem for months but suddenly a problem like this occurred. I am still waiting for your replies, thanks... Not only me, some of my Turkish friends are also not able to login so what I think is that there might be a general problem in Turkey, or my ISP's foreign connection problem etc.

Subject: Re: Login Failed!!

Posted by [Goztow](#) on Fri, 23 Mar 2007 07:42:57 GMT

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Hey mate,

there have been some problems with xwis, who host WOL nowadays, lately. Their servers have been down for a certain period of time (couple of hours now and then) but all seems solved now. Can you check if you can login again? If not, please get back at us.

Subject: Re: Login Failed!!

Posted by [burak_1912_ksk](#) on Fri, 23 Mar 2007 16:40:08 GMT

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okay thanks for the come-back. i am going to try it in a couple of minutes

Subject: Re: Login Failed!!

Posted by [burak_1912_ksk](#) on Fri, 23 Mar 2007 16:44:43 GMT

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I tried to login again, still the same problem. I have bought "The First Decade" yesterday and tried my luck for several times but unfortunately the same problem continues on. Any suggestions regarding to this issue will be greatly appreciated. Have a nice day...

Subject: Re: Login Failed!!

Posted by [burak_1912_ksk](#) on Fri, 23 Mar 2007 17:20:34 GMT

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now i think i can login but there is another problem. As i said in my previous message, I have bought a brand new "The First Decade". The problem is that, i have uninstalled the old "original" Renegade and installed all of the games in "The First Decade" including Renegade. When I try to login, I got the message of the day, but I realize that the game logged in with my old nickname however giving the warning of "wrong password". I looked up in the forum for changing passwords

but non of those work (esspecilly password reseting command in the "CHAT" menu because I don't have any nicknames registered with the Renegade came with "TFD"). so all I need is that to erase my old nickname and create a new one but I don't know if there are any other ways because I tried anything written (posted) on this forum. I know this issue may be boring you but I really can't understand why all of these things happened...

Subject: Re: Login Failed!!

Posted by [burak_1912_ksk](#) on Fri, 23 Mar 2007 18:21:02 GMT

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now, i have made another account for myself after many explorations about what to do. I have a last problem, which is that I can see the server page but there is nothing to choose/enter etc. thanks for your helps...

Subject: Re: Login Failed!!

Posted by [Goztow](#) on Fri, 23 Mar 2007 21:33:14 GMT

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http://www.renegadewiki.com/index.php?title=Registering_a_nick_on_XWIS
