
Subject: RenGuard Launch Problem

Posted by [UnReal](#) on Tue, 26 Dec 2006 00:22:10 GMT

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Hey guys,

I've tried the SKVP Issue shown in the Renegadewiki page, I've removed the SKVP key/s as told in the tutorial, I've then gone ahead and uninstalled RenGuard (using the installer), I restarted my computer and went ahead to reinstall RenGuard, all went well.

However the problem as I see it right now is I still get the following error message:

I've checked the Start > Run > MSConfig settings and SKVP doesn't seem to appear anywhere.

I've also tried the Start > Run > services.msc

The Result is the same, I can't seem to find it located anywhere in the list.

I've attached an image of everything under SKVP, this doesn't mean I just checked under "S", I've checked the list thoroughly:

Now I'm thinking, I must have gone wrong somewhere, but that "somewhere" doesn't seem to be coming to mind, because as I see it I've looked around the forum and I see people kindly telling others that SKVP should be started as a service, so I'm lost here, can anyone tell me how to start SKVP as a service and also why I'm getting the above error message.

I'm running Windows XP Service Pack 2, I'm NOT using Norton Internet Security anymore you may have seen a glimpse of it in the screenshot above, but that is just there, as a component was wasn't removed during the uninstallation.

I've never had this problem before, in fact I've only just stopped playing Renegade for like 8 - 14 months (lost count), now that I have free time during University, I thought I'd play some Renegade using Renguard, I hadn't made any significant changes to the computer throughout that time that would cause this to happen.

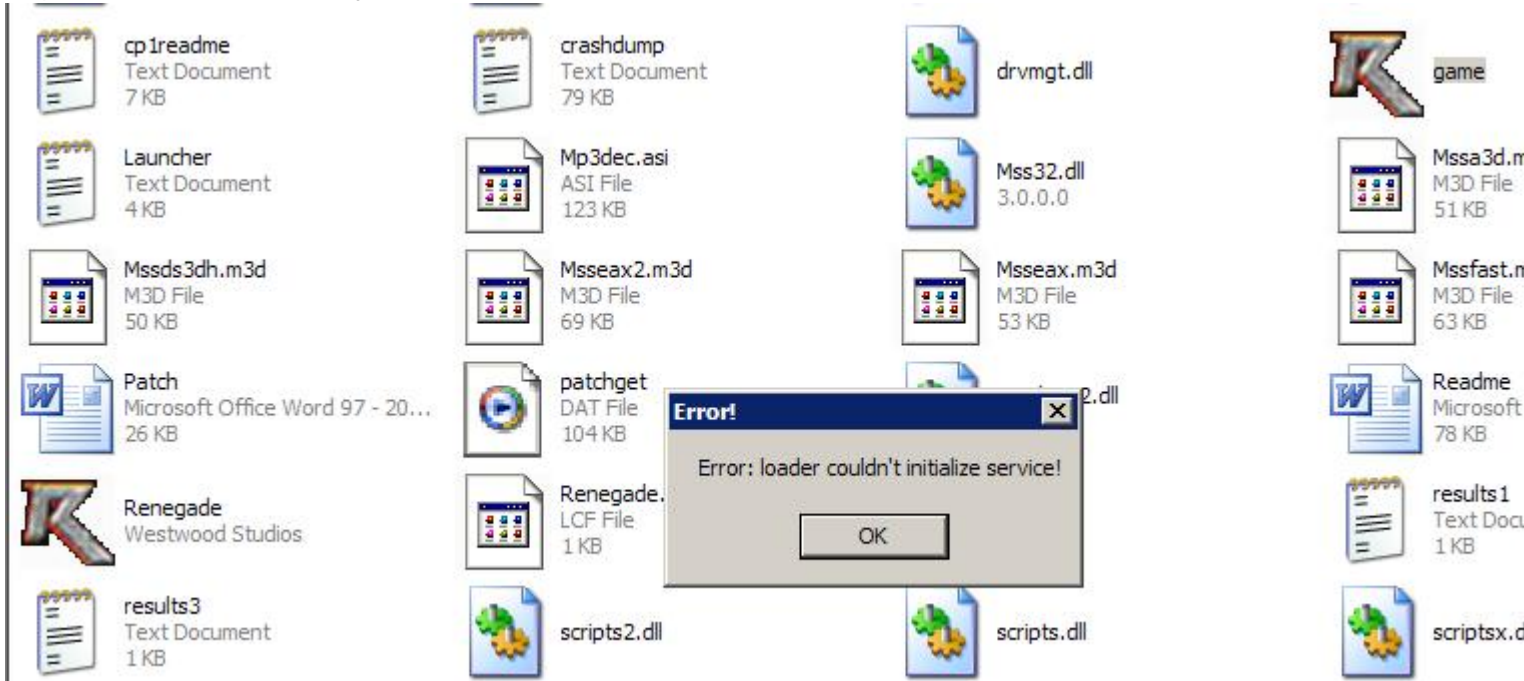
At the moment I'm refraining from playing Renegade without RenGuard because I do not want to be accused by people, especially as they'll have a case against me NOT USING RenGuard.

Also if anyone (preferably to RenGuard developers) actually tell me if there are any other services that need to be started and if I can't see them in the Services, how I should go about starting them, I would be very appreciative,

Thank You.

File Attachments

1) [untitled.JPG](#), downloaded 2064 times



2) [untitled1.JPG](#), downloaded 1960 times

 Secondary Logon	Enables st...	Started	Automatic	Local System
 Security Accounts Manager	Stores sec...	Started	Automatic	Local System
 Security Center	Monitors s...		Disabled	Local System
 SecuROM User Access Service (V7)		Started	Automatic	Local System
 Server	Supports fil...	Started	Automatic	Local System
 Shell Hardware Detection	Provides n...	Started	Automatic	Local System
 Smart Card	Manages a...		Manual	Local Service
 SQLAgent\$PINNACLESYS			Manual	Local System
 SSDP Discovery Service	Enables dis...		Disabled	Local Service
 Symantec Core LC	Symantec ...		Manual	Local System
 System Event Notification	Tracks syst...	Started	Automatic	Local System
 System Restore Service	Performs s...	Started	Automatic	Local System
 Task Scheduler	Enables a ...	Started	Automatic	Local System
 TCP/IP NetBIOS Helper	Enables su...	Started	Automatic	Local Service
 Telephony	Provides T...	Started	Manual	Local System

Subject: Re: RenGuard Launch Problem

Posted by [SeargentSarg](#) on Tue, 26 Dec 2006 01:19:57 GMT

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Start up Game2.exe

Unless you have uninstalled it?

Talk to me on msn, SeargentSarg@hotmail.com, might help you out.

Subject: Re: RenGuard Launch Problem
Posted by [UnReal](#) on Fri, 29 Dec 2006 00:01:54 GMT
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I did a fresh installation of everything, including the Operating System, it's fixed the issue somehow, Thanks for giving me the option of getting help from you, but I did this after wasting hours of trying to figure out what's going wrong.

Subject: Re: RenGuard Launch Problem
Posted by [SergeantSarg](#) on Fri, 29 Dec 2006 00:04:46 GMT
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Glad to know I could have helped o.o

And glad to know its working.

Subject: Re: RenGuard Launch Problem
Posted by [Khaos1987](#) on Fri, 29 Dec 2006 02:47:32 GMT
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I'm getting the same pop-up window. You know, the "Error: Loader Couldn't Initialise Service" one. I can play Renegade just fine with game2.exe. but I'd rather play with RG because I hate cheaters. Anyway, to make it easier:

- I have no router.
- My OS is WinXP Home Edition Service pack 2.
- Renegade and RenGuard are both at the most up to date version.
- The only firewall I have is the windows one, and it's set to allow Renegade.
- I don't use any norton AV products, I have AVG.
- There is no SVKP or anything close to that under services.msc or the device manager. (Had Show Hidden checked)
- I have no skins or mods, it's a clean install.
- I uninstalled and installed both Renegade and RG several times, and I still get the pop up.
- It worked about 5 months ago, but it doesn't now. I stopped playing then and tried a few days ago. No major changes were made to the computer.

Any help would be appreciated. Thanks in advance.

Subject: Re: RenGuard Launch Problem
Posted by [SergeantSarg](#) on Fri, 29 Dec 2006 04:28:32 GMT
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First uninstall renguard. Then uninstall renegade (then make sure there isn't a folder called "renegade" c:\westwood) If there is, delete it. Then reinstall renegade, then renguard. I think when you install renguard, it also installs SKVP.

Hope it works.

Subject: Re: RenGuard Launch Problem
Posted by [Khaos1987](#) on Fri, 29 Dec 2006 07:39:44 GMT
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Oh yes, I tried it that way too. But for good measure, I did it again. Everything installed correctly, but I get the pop up everytime. I even nicknamed the thing "Dave" because I see him so much.

Anyway, I think the problem seems to be that SKVP does not appear to be installed with RG. After installation, I checked both the manager and the services list, and it's no where to be found. So I redownloaded RG and tried that on a fresh install, but to no avail.

Sorry for being a pain, and thanks for responding so fast! I usually have to wait a day or two for an answer on some other forums.

Subject: Re: RenGuard Launch Problem
Posted by [Ox90](#) on Fri, 29 Dec 2006 08:53:21 GMT
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this can happen if the svkp service isnt properly installed. i just looked at my services and svkp also isnt showing up even if renguard is working fine for me.

just use the command line tool for service control:

open up a command line shell (start>run>"cmd") and type:

sc qc svkp

it will show you the configuration of svkp like this:

```
SERVICE_NAME: svkp
        TYPE               : 1  KERNEL_DRIVER
        START_TYPE          : 2  AUTO_START
        ERROR_CONTROL       : 1  NORMAL
        BINARY_PATH_NAME    : \??\C:\WINDOWS\system32\SVKP.sys
        LOAD_ORDER_GROUP    :
        TAG                 : 0
        DISPLAY_NAME        : SVKP
        DEPENDENCIES        :
        SERVICE_START_NAME :
```

if you get this svkp is at least installed.
try then:

```
sc queryex svkp
```

it will query the status of the svkp service and should show you something like this:

```
SERVICE_NAME: svkp
      TYPE               : 1  KERNEL_DRIVER
      STATE                : 4  RUNNING
                        (STOPPABLE,NOT_PAUSABLE,IGNORES_SHUTDOWN)
      WIN32_EXIT_CODE       : 0  (0x0)
.....
```

the STATE has to be "4 RUNNING" else the svkp service is obviously not running
if its "STOPPED" or something try:

```
sc start svkp
```

to start the service.

if any of these commands fail or the first command (sc qc svkp) already fails it is possible that you
dont have the required rights to do so.

make sure you have administrator privileges at least when installing renguard and the first time
you launch it!

to launch only the renguard installer/renguard with administrator rights (in case you are paranoid
or something) you can use the "runas" command (also in command line shell) like this:

```
runas /user:[ADMINACCOUNTNAME] [RENGUARDFILE]
```

(so for example:)

```
runas /user:Administrator game.exe
```

i hope this will help or at least point you in the right direction.

regards
0x90

Subject: Re: RenGuard Launch Problem

Posted by [Khaos1987](#) on Sat, 30 Dec 2006 07:28:42 GMT

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Sorry for the slow response, it's the holidays and all.

Anyway, I have admin rights. (I knew I missed something on the list.) And I tried the command
prompt steps. SVKP is installed, it is stopped, however. I tried to start it, and I got this message:

[SC] StartService FAILED 2001:
The specified driver is invalid.

(2001 being the Win32_Exit_Code)

I'm thinking of a full uninstall of both RG and Renegade, then installing again and trying this.
Unfortunately, I have little time at this moment. (Dang New Year's parties!) I'll post back when I can.

Subject: Re: RenGuard Launch Problem
Posted by [0x90](#) on Sat, 30 Dec 2006 16:31:25 GMT
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Khaos1987 wrote on Sat, 30 December 2006 08:28 Sorry for the slow response, it's the holidays and all.

Anyway, I have admin rights. (I knew I missed something on the list.) And I tried the command prompt steps. SVKP is installed, it is stopped, however. I tried to start it, and I got this message:

[SC] StartService FAILED 2001:
The specified driver is invalid.

(2001 being the Win32_Exit_Code)

I'm thinking of a full uninstall of both RG and Renegade, then installing again and trying this.
Unfortunately, I have little time at this moment. (Dang New Year's parties!) I'll post back when I can.

"the specified driver is invalid" .. sounds strange
could you please paste the output of your
sc qc svkp
especially the binarypathname!
i just tried deleting the svkp.sys in my windows\system32 folder but then i get another error message than you.
perhaps your svkp.sys is corrupt or something?!

0x90

Subject: Re: RenGuard Launch Problem
Posted by [Khaos1987](#) on Tue, 02 Jan 2007 06:28:18 GMT
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Here's the output of "sc qc svkp":

[SC] GetServiceConfig SUCCESS

```
SERVICE_NAME: svkp
    TYPE      : 1  KERNEL_DRIVER
    START_TYPE : 2  AUTO_START
    ERROR_CONTROL : 1  NORMAL
    BINARY_PATH_NAME : \??\C:\WINDOWS\system32\SVKP.sys
    LOAD_ORDER_GROUP :
    TAG        : 0
    DISPLAY_NAME : SVKP
    DEPENDENCIES :
    SERVICE_START_NAME :
```

EDIT: I fixed it!

I looked in the system32 folder and found SVKP. It was there, but it was a total of 0 kb. So I uninstalled RG, but the file stayed. I deleted it manually, then reinstalled. RG still didn't work, so I used the command line "sc start svkp" then tried, and it sprang to life. Even though I fixed it, I couldn't have done it without the help of 0x90 and SeargentSarg. Thanks guys.

Subject: Re: RenGuard Launch Problem
Posted by [0x90](#) on Tue, 02 Jan 2007 12:34:20 GMT
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Khaos1987 wrote on Tue, 02 January 2007 07:28
EDIT: I fixed it!

I looked in the system32 folder and found SVKP. It was there, but it was a total of 0 kb. So I uninstalled RG, but the file stayed. I deleted it manually, then reinstalled. RG still didn't work, so I used the command line "sc start svkp" then tried, and it sprang to life. Even though I fixed it, I couldn't have done it without the help of 0x90 and SeargentSarg. Thanks guys.

no problem man and nicely done
that was what i meant with "perhaps your svkp.sys is corrupted or something" (0 byte size for example like in your case)
at least we now have a working solution for all those svkp-related problems. (hopefully)

regards,
0x90

Subject: Re: RenGuard Launch Problem
Posted by [fl00d3d](#) on Fri, 05 Jan 2007 13:43:06 GMT
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0x90 saves the day (rofl)

Subject: Re: RenGuard Launch Problem
Posted by [0x90](#) on Fri, 05 Jan 2007 14:04:53 GMT
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fl00d3d wrote on Fri, 05 January 2007 14:43 0x90 saves the day (rofl)

yeah kinda ironic, isnt it?

0x90

Subject: Re: RenGuard Launch Problem
Posted by [Ma1kel](#) on Fri, 05 Jan 2007 21:09:27 GMT
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Very ironic, lol.
