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Subject: BIG PROBLEM

Posted by [zipobob](#) on Wed, 07 Dec 2005 23:29:01 GMT

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after so many times i played renegade with rengaard on, one day i clicked renegade shortcut and rengaard comes up with a window pops up and says some thing about fire wall.

i decided to reinstall rengaard but it wouldnt let me uninstal ,so i moved the file Game2 and uninstalled rengaard and put the file back again ,but i couldnt instal rengaard any more

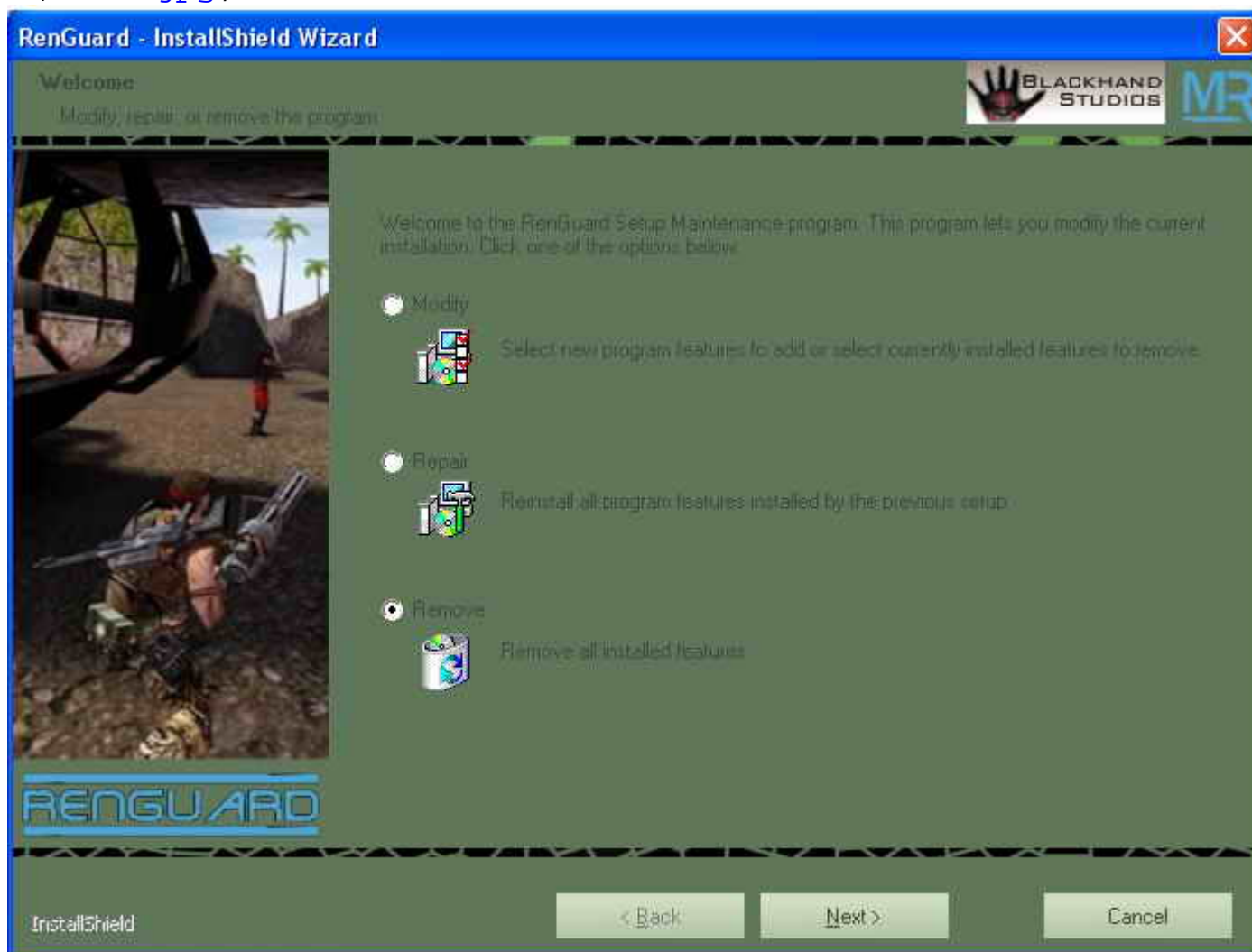
my problem is the rengaard setup ALWAYS removes rengaard,infact i didnt even instaled it and it always wants to remove it.

i reinstaled renegade but the rengaard setup always removes rengaard and i cant instal rengaard.

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## File Attachments

1) [ren.jpg](#), downloaded 370 times



Subject: Re: BIG PROBLEM

Posted by [danpaul88](#) on Thu, 08 Dec 2005 01:48:53 GMT

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You can mess with install files and registry settings, or follow the simple steps below to restore Renegade and RG to working condition...

- 1) uninstall renegade
- 2) delete renegade folder ( usually C:\Westwood\Renegade or something ), make sure the whole folder is deleted or you will have problems
- 3) install renegade
- 4) update renegade to 1.037 ( [ftp://ftp.westwood.com/pub/renegade/updates/Renegade\\_1037\\_English.exe](ftp://ftp.westwood.com/pub/renegade/updates/Renegade_1037_English.exe) )
- 5) install renguard
- 6) wait for cp1 to install
- 7) play renegade

The firewall message occurs when RG cannot connect to its master servers, you shouldn't have started messing with the files, and doing uninstall / reinstall etc. the problem is RG, not Renegade. Usually its due to the RG master servers being offline, or unavailable, for whatever reason. If you keep getting it and others can get on Renguard then you have a firewall blocking its connection.

Hope this helps

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Subject: Re: BIG PROBLEM

Posted by [zipobob](#) on Mon, 12 Dec 2005 04:45:01 GMT

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i did everything u said until step 5

i instaled renegade

i deleted westwood files

i updated renegade

i downloaded rg

but when i press the rg setup it does not ask me to where do u want to put rg on, it asks me u want to modify,repair or remove and i clicked remove

then i pressed rg setup again then it asked me to remove

i can do that like 1000 times and it asks me to remove not INSTAL DAMMIT.

GODDDDDDDDDDDDDDDDDDDDDDDDDDDDD HELP ME

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Subject: Re: BIG PROBLEM

Posted by [omega79](#) on Mon, 12 Dec 2005 07:57:52 GMT

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open the windows registry and remove every entry made by renguard ... should work .... but no guaranty, and changing the registry is your own risk.

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Subject: Re: BIG PROBLEM

Posted by [danpaul88](#) on Mon, 12 Dec 2005 17:39:07 GMT

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On start menu click 'Run'

Type in regedit and click enter

Go to HKEY\_LOCAL\_MACHINE -> SOFTWARE and delete the Blackhand Studios key

This should allow renguard to install again. If not it may be a different key you need to remove...

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