Subject: What does this mean? Posted by Spoony_old on Fri, 04 Feb 2005 03:51:46 GMT View Forum Message <> Reply to Message

Not for me, for someone else who's too dimwitted to ask himself

Subject: What does this mean? Posted by IRON FART on Fri, 04 Feb 2005 05:01:34 GMT View Forum Message <> Reply to Message

Thats incredible. That message is so complex its almost cryptic.

Info on the computer that got the error?

Type of internet connection? Router: Yes? No?

Subject: What does this mean? Posted by Teal on Fri, 04 Feb 2005 06:59:00 GMT View Forum Message <> Reply to Message

Im also having the same error. I've tried a few things to correct it myself, but no luck.

I have uninstalled and deleted the Westwood folder for a completely fresh install. Immediately updated Renegade and then installed Renguard. Same results.

I am running Window XP with a DSL connection (PPPoE, TCP/IP, QoS). I have the firewall on that is automatically applied when I setup my connection through XP, but turning that off and restarting has no effect either.

I know there must be something blocking it because I have one other program that doesn't connect to it's update server. I know it used to work when I was on a Cable modem though.

Any suggestions are greatly appreciated.

Thank you.

Subject: What does this mean? Posted by mac on Fri, 04 Feb 2005 09:47:04 GMT View Forum Message <> Reply to Message It means that RenGuard can't establish a network connection to get a list of available RenGuard servers.

Check your firewall and anything else that might be blocking RenGuard

Subject: What does this mean? Posted by MEisthe1 on Fri, 04 Feb 2005 14:01:29 GMT View Forum Message <> Reply to Message

I also get this message, and the reasone I get it is because i use a proxy connection... After talking to my ISP they told me the way to solve this is if Renguard gets http proxy support <====== same thing as mac told me once. Without http proxy support pepole using proxies can't connect to RG.

Subject: What does this mean? Posted by zunnie on Fri, 04 Feb 2005 22:41:24 GMT View Forum Message <> Reply to Message

This one is easy: Temporary disable the proxy when you startup RenGuard, doh.

Subject: What does this mean? Posted by Teal on Sat, 05 Feb 2005 06:48:55 GMT View Forum Message <> Reply to Message

Yay! I found a fix to my problem.

If you are having trouble connecting to renguard... and you are 100% sure you do not have a proxy or a firewall, than the issue could be a program on your computer preventing RenGuard from working correctly. The same issue holds true to other programs also... not just isolated to RenGuard.

For my situation, I had a virus on my computer that was redirecting all my network traffic through a third party Proxy... one that I did not control nor have any knowledge of. I discovered this after running out and picking up the latest McAfee software that discovered a proggy named "Proxy-OSS" in my systems folder.

After cleaning this program out, Whalla! Presto. RenGuard works as it should. So if the basic checks (Firewall settings, turn Proxy off, etc) dont work, try scanning your computer. If still no luck, attempt to locate the program by shutting down processes to see if any of them are interfering. I only reccomend attempting the later if you are confortable doing so.

If all else fails, call your ISP for information. After that, your just plain out of luck I guess, sorry.

Proxy-OSS Definition

I would like to thank everyone that tried helping and I hope this helps others as well.

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