
Subject: I'm not sure what to do, need advise please...
Posted by [WNxCABAL](#) on Fri, 24 Dec 2004 00:37:02 GMT
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Hi,
On October the 17th I purchased a domain & webspace from a provider called UH-Hosting. It was a fair transaction and within hours the account was activated and all FTP info was sent to my email.

At this point I was thinking I might have found a good host to be with for about £40 a month.

Then it turns December, All of a sudden, B00M, the site is offline.
Okay fair enough it has gone offline for a couple of times before, but that has only been in the duration of about 10 mins.
This time it is still offline as we speak.

I left a ticket in the Support que on the UH-Hosting website asking what has happened?
A couple of days passes, I decide to follow it up due to no reply...
A Week Passes. I decided to follow it up, once again!
So after thinking, this ain't going no where. I thought I'd try out the forum to which they use.
I asked what is going on???
Many people replied to say it was the DNS or something, something in which I don't have control over. But, the support guy, called James did not reply.
In this post I was describing how much of a bad support service this was.
To which he decides to pull his finger out and replies "Post a ticket"
I was like WTF???
Already have mate!
"Send me the ID in an email"
Okay done that.
Till this day, no reply to this ticket and email has been attempted.

After a while (about another week) I decide to check out the forum to see whether there has been any replies to my post.
What do I find?
My Post was deleted!!! To save the damn reputation!

So at this point I was fuming with anger.
To which I then made a new post.
And I quote:
Quote:Thats it, I have had enough of UH-Hosting!
I registered my site on the 18th of October, was working fine until the beginning of December. The website & webspace has all been cut.

I left a Ticket as soon as I heard, after a couple of days I followed it up, still nothing.
I decided to ask here, and he (James-UH) wouldn't reply to my question.
Then he says, what is ID of the Ticket in the Que.
Emailed him back to tell him.
Till this day, jack all has been done!
I come onto this forum after a while. And what do I find? My post has been deleted! What is this?

Get people to buy webspace, Steal peoples money, get them to find out what the hell is going on and then delete their messages?

The is Fraud, and if I haven't got a refund of £40, I will be seeking Legal Advise.

I would recommend that future people that are interested in UH-Hosting to reconsider. They are happy to take your money, but when it comes to support, you are officially screwed, they only respond to questions they seem fit to do so.

To be honest, Chimps can do better support jobs than this service.

As I say, this IS fraud, and if I am not fully refunded, I will seek Legal Advise, and trust me, I know the right people!

AND!!

If this post is delete like my other one, I will post again with this exact same message as I will be saving this to a txt file.

A Very Dissatisfied Customer.

Andy.

What did I find later on today?

This post was also deleted!

I wonder why.... To save their "good" name!

So it looks like they have Taken the money, but haven't run.

Can anyone give advise as to what procedures I should now to see legal action against him/UH? £40 is alot of money, and I would like to have this back.

Many thanks for your help in advance.

Andy.

Subject: I'm not sure what to do, need advise please...

Posted by [oxi](#) on Fri, 24 Dec 2004 00:48:35 GMT

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Da ja vu, this happened to zunnie with those fucktards klanhost who we should have really taken to court but it never happened. But what we did manage to do is discredit their name on some webhosting forum. I would advise against any hacking or dos attacks no matter how tempting it is it wont help your case if you want to take it that far ofcourse.

Subject: I'm not sure what to do, need advise please...
Posted by [WNxCABAL](#) on Fri, 24 Dec 2004 00:55:40 GMT
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If I knew how, I may have done already, I have been that tempted to do so.
But I do know that it is the wrong way to go and isn't solving anyones problems.

I left JamesUH a message on their IRC (irc://uk.quakenet.org/uh-hosting) saying that if my case is not responded to by 2005, I will start Legal proceedings.
Whether he see's that, I do not know.

But the thing that bugs me is, that my bro hosts his website with them, and has done for quite a while, and he has not been affected. That is what really confuses me

Subject: I'm not sure what to do, need advise please...
Posted by [oxi](#) on Fri, 24 Dec 2004 00:57:44 GMT
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Klan host did the same they hosted other peoples servers and then screwed them over one by one.

Subject: I'm not sure what to do, need advise please...
Posted by [Blazer](#) on Fri, 24 Dec 2004 01:01:04 GMT
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That's what happens when you buy services from a "hosting company" that is actually some Jr High kid reselling hosting from some other place.

Subject: I'm not sure what to do, need advise please...
Posted by [xptek](#) on Fri, 24 Dec 2004 01:43:44 GMT
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Always, always, always check reviews on the host you're looking over at [webhostingtalk.net](#).

I had this similar problem with [Inhost.com](#).

Subject: I'm not sure what to do, need advise please...
Posted by [Aircraftkiller](#) on Fri, 24 Dec 2004 02:00:38 GMT
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Serves you right for not being intelligent enough to get real hosting.

Subject: I'm not sure what to do, need advise please...

Posted by [Renx](#) on Fri, 24 Dec 2004 02:05:50 GMT

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oxiKlan host did the same they hosted other peoples servers and then screwed them over one by one.

Klan-Host.us seems good, we've had no problems with them at all.

Subject: Re: I'm not sure what to do, need advise please...

Posted by [Sir Phoenixx](#) on Fri, 24 Dec 2004 02:47:34 GMT

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TFWxANDY I will seek Legal Advise, and trust me, I know the right people!

TFWxANDY Can anyone give advise as to what procedures I should now to see legal action against him/UH?

"The right people" being those on these forums?

Subject: I'm not sure what to do, need advise please...

Posted by [xptek](#) on Fri, 24 Dec 2004 03:05:40 GMT

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AircraftkillerServes you right for not being intelligent enough to get real hosting.

I think it has more to do with being misinformed.

Subject: I'm not sure what to do, need advise please...

Posted by [Vitaminous](#) on Fri, 24 Dec 2004 03:20:25 GMT

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BlazerThat's what happens when you buy services from a "hosting company" that is actually some Jr High kid reselling hosting from some other place.

WELL DUH.

Subject: I'm not sure what to do, need advise please...

Posted by [oxi](#) on Fri, 24 Dec 2004 03:28:24 GMT

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RenxoxiKlan host did the same they hosted other peoples servers and then screwed them over one by one.

Klan-Host.us seems good, we've had no problems with them at all.

I can dig it all up if you wish but this was the UK branch not the US so it might be completely different. It all has something to do with a bloke called Dave this may jog a few peoples memories.

lol nvm found it got bored

<http://www.google.co.uk/search?hl=en&q=klan+host+.co.uk&btnG=Search&meta=>

It's second from top

and on viewing this thread for the first time since last year a prat who worked for klan host

Quote:Gamer67
Account Disabled

and also my good friend Dave who I love so much

Quote:KH_Dave
Account Disabled

looks like they finally got caught out.

I'll shut up about this now because it's off topic.

Subject: Re: I'm not sure what to do, need advise please...

Posted by [WNxCABAL](#) on Fri, 24 Dec 2004 08:40:53 GMT

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Sir Phoenixx_TFWxANDY_I will seek Legal Advise, and trust me, I know the right people!

_TFWxANDY_Can anyone give advise as to what procedures I should now to see legal action against him/UH?

"The right people" being those on these forums?

I'm just using that to scare them, shit em up if you will. But I post here to ask what to do if all else fails. Thats all.

AircraftkillerServes you right for not being intelligent enough to get real hosting.

My bro is with the same god damn hosts. He informed me, nah, he didn't need to inform me, I saw for myself how much of a good deal he was getting.

It seems that UH-Hosting randomize their customers...

Subject: I'm not sure what to do, need advise please...

Posted by [Xtrm2Matt](#) on Fri, 24 Dec 2004 10:40:11 GMT

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UH-Hosting are a highly reputable company, why pull a stunt like this?

Subject: I'm not sure what to do, need advise please...

Posted by [WNxTilly](#) on Fri, 24 Dec 2004 11:18:39 GMT

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Use <http://www.49pence.com>

I host my site with them and I have no trouble their customer support is great. There is not much you can do for £40 because it would cost more in legal costs to get that money back!!!

Tilly

Subject: I'm not sure what to do, need advise please...

Posted by [Nightma12](#) on Fri, 24 Dec 2004 12:19:33 GMT

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<http://www.aohost.co.uk>

^^ alot cheep than £40

Subject: I'm not sure what to do, need advise please...

Posted by [Crimson](#) on Fri, 24 Dec 2004 13:11:05 GMT

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And I thought Blazer just said NOT to get resold services from some Jr. High kid.

Best bet is always someone with their own datacenter. Personally I recommend deru.net for shared website hosting. They run a kick-ass high quality bandwidth facility.

Subject: I'm not sure what to do, need advise please...

Posted by [SickOptometrist](#) on Fri, 24 Dec 2004 13:50:01 GMT

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AircraftkillerServes you right for not being intelligent enough to get real hosting.
What Aircraftkiller meant to say was "lesson learned & better luck next time" ...
-Pat (Aircraftkiller's New Public Relations Co-ordinator)
