
Subject: ERROR

Posted by [ssusniper](#) on Sat, 24 Apr 2004 20:24:46 GMT

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when i try to start up my install shield i get this....and renguard is already installed but wont let me play ...

Error Code: -5006 : 0x8000ffff

Error Information:

>SetupDLL\SetupDLL.cpp (1304)

PAPP:RenGuard

PVENDOR:Blackhand Studios (<http://www.renguard.com>)

PGUID:E32D60ED-020C-461C-949B-A2EDB8B3D55D

\$9.1.0.429PAK

HELP!???

Subject: ERROR

Posted by [Blazer](#) on Sun, 25 Apr 2004 02:16:47 GMT

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Try the "safe installer" .. there is a link to it in the download section of renguard.com. It installs without using installshield.

Subject: ERROR

Posted by [ssusniper](#) on Sun, 25 Apr 2004 14:38:35 GMT

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OK i safe installed now i get a this when i click on game.exe: RenGuard is not installed correctly, reinstall it.

And when i click on game2.exe renegade pops up but not renguard

Subject: ERROR

Posted by [mac](#) on Sun, 25 Apr 2004 14:43:48 GMT

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ssusniperOK i safe installed now i get a this when i click on game.exe: RenGuard is not installed correctly, reinstall it.

And when i click on game2.exe renegade pops up but not renguard

Come to our IRC Support Channel, and I'll give you instructions how to get it running..

Subject: ERROR

Posted by [ssusniper](#) on Sun, 25 Apr 2004 17:14:19 GMT

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when i go to click on the link of support chat i get a page cannot be displayed screen....just check this link and see if it is still active b/c i cant get to the irc chat

Subject: ERROR

Posted by [mac](#) on Sun, 25 Apr 2004 17:42:48 GMT

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<http://www.n00bstories.com/irc.php>

Subject: ERROR

Posted by [ssusniper](#) on Sun, 25 Apr 2004 18:24:24 GMT

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ok im there mac just dont kno where to go from the page u gave me^^^

Subject: ERROR

Posted by [Crimson](#) on Sun, 25 Apr 2004 22:51:36 GMT

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<http://www.renguard.com/faq.php>

I'm getting the message: "RenGuard is not installed correctly, re-install it"

This error message means that your copy of RenGuard is not called "game.exe". A proper installation of RenGuard involves RenGuard being called "game.exe", and Renegade's "game.exe" should be renamed to "game2.exe". The installer should take care of this for you.[/b]
