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Subject: FYI - FDS Serials update!  
Posted by [Crimson](#) on Fri, 30 Apr 2004 03:45:17 GMT  
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Hello Christine,

[-- omitted - top secret --]

Also I noticed that the FDS serial number post has support31@ea.com as the contact. Could this get changed to <http://eatech.custhelp.com/cgi-bin/eatech.cfg/php/enduser/ask.php>? All they have to do is submit the information there and it will get to me. They are trying to shut down the Support boxes so we can move fully to web based support.

FYI: I am currently trying to get a way to automate this FDS process so we can get them rolling out again. I will keep you posted. I like the forums overall, btw.

Richard A.  
EA Technical Support

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