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Subject: EA's response to serial email problem  
Posted by [snipesimo](#) on Wed, 21 Jan 2004 02:50:53 GMT  
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Response (Box Frank L.) 01/20/2004 07:35 PM  
Hello,

Unfortunately the last time I tested it was on Jan 10th, and it arrived several hours after request. However, as I stated earlier, we do not have the means to provide serial numbers, nor check the system that generates them, as the dedicated server is unsupported software.

Also, try going through <http://westwood.ea.com> > signup > login to your account to create a new nick to get a serial number for. Beyond that, I have no other way of helping. I'm sorry for the inconvenience.

Thank you for contacting Electronic Arts Online Support,

Frank L.  
EA Technical Support

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