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Subject: Re: Problem with Ren.

Posted by [xryan](#) on Sun, 23 May 2010 23:10:40 GMT

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Uninstalled and re-installed both 32 & 64-bit client TS3, having tried both downloads from the links provided, (Microsoft Visual C++ 2008 Redistributable Package x86 for the 32\_bit, and Microsoft Visual C++ 2008 Redistributable Package x64 for the 64-bit. The result was an epic fail.

I got this message when I clicked on the icons of the programs downloaded from both links provided:

The procedure entry point HeapSetInformation could not be located in the dynamic link library KERNEL32.dll.

Any one care to take this one?