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Subject: Re: the beta

Posted by [YazooGang](#) on Sat, 27 Jun 2009 16:30:59 GMT

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Quote:Hi,

Thank you for contacting EA Games Support.

Due to the nature of your issue, more time is required for investigation. I apologize for any prolonged delays this might cause, but please rest assured that we are trying to handle your issue in a timely manner. During this time, you may still update your incident with additional information that might help us resolve your issue without causing any additional delay. To update your incident click the link above that says, To view or update your question from our support site, click here.

We appreciate the opportunity to assist you and look forward to getting you back in the game!

Thank you,

EA Rep Rafael  
Player Relations EA.