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Subject: Re: Need recovery cd

Posted by [genetix](#) on Sun, 15 Mar 2009 05:53:04 GMT

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Go download them off the dell website. If they don't have them on there(possible. Dells run by a bunch of morons) you can call dell and they will send you a recover CD.

Be forwarned that your name has to be registered with their company as the owner of the PC. It's complete bs. Oh ya. You have to fill out some paperwork if you aren't registered as the owner of the PC. You will need to use the PC itself, go to their website(using internet explorer only) and the website will detect the pc. You can't simply write the number on the report.

Thats my 1 phone call experience to Dell. I didn't get outsourced tech support btw. It was still this bad. To sum it up I told the guy to have a nice day, hung up, called microsoft, 10 minutes later I had a brand new CD key to install windows XP(store bought copy). So thats the ordeal you will have to go through in order to get a recovery cd.

There transfer of ownership system works really good when you don't know the previous owner of the pc, the pc doesn't have internet, or many other situations. Oh ya... They don't even care who the last owner of the pc is. The guy told me to put n/a in the blanks for previous owner. Real useful system...

</Informative Rant>

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