
Subject: Rank not moving?

Posted by [cowmisfit](#) on Wed, 06 Aug 2003 23:41:08 GMT

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asdfg195It's the paradox that they have when you sign on to WOL. It says that EA will continue the support for Renegade as long as possible. However, I have yet to see some support.

I personally don't think there ever will be any support. EA games does not give a shit about renegade and refuse to give answers about anything. Here is just one example of them not giving answers. from which i obtained from a friend's site.

This is Direct information that a friend got from an EA person: Hi i know this takes some reading but this is a live conversation i had with a EA Tech.so i guess theres no hope EA Tech Victor: Hi, my name is EA Tech Victor. How may I help you? Jalipin0: Hi i hope you can help me but i don't suppose you will but here goes Jalipin0: i know its not your subject but here goes, C&C Renegade can you shed any light on whether its worth playing this game anymore online as i know its not supported etc but the ladder never got rest again this month & its very frustrating everyone is just ignoring us, all the time i have just about every westwood & EA game going but its frustrating trying to get a Honest response from anyone at EA COULD you please help? EA Tech Victor: My deepest apologies for the inconvenience caused to you. Unfortunately, as our library of games expands, some of our older titles are moved from Live Support to self-help only support so we can continue to provide the best support possible for our newer titles. EA Tech Victor: Although we truly appreciate your interest in this title, support for Command and Conquer, Command and Conquer Gold, Command and Conquer Red Alert, Command and Conquer Red Alert 2, Command and Conquer Renegade, Command and Conquer Tiberian Sun, and all of the associated expansion packs now exists only in an "as-is" state of support. EA Tech Victor: Currently, all of the known issues and resolutions for these titles are contained in our Self-Help knowledge base at <http://westwood.custhelp.com>. This includes information about getting the games installed, online and offline play issues, and all of the other available knowledge about

Jalipin0: oic thanks for quoting what EA tell you to say but...that don't really help at all i know you have to say what your told by your bosses & i respect that but we paid hard cash for Renegade & we also spent time any money creating websites & game servers & voice servers etc & ALL we are asking for is that EA would Just reset the Ranking ladder once a month would it be too much to ask you to just pass this comment on PLEASE? EA Tech Victor: I understand your concern, I know how it feels when one is not able to get services, he paid for. But this is all information I have regarding your issue. What best I can suggest you is to visit website <http://westwood.ea.com>, you may find something helpful there. Jalipin0: Thanks Victor for your response at least you did most don't, but EA website help as nothing anymore for renegade Questions etc, So i guess its time to Quit EA games and find another gaming provider that will support ALL there games 24/7 o well never mind you did your best i suppose, now its time to get the gaming community of renegade to start spamming every gaming site & forum spreading the NEWS that EA sux bigtime when it comes to supporting games after they get to be a year old THANKS Victor anyway m8 EA Tech Victor: I am very sorry that we cannot provide more support for these specific titles, but please contact us again for help with other EA products and services. Jalipin0: bye m8ty take care EA Tech Victor: Take care! You: & no i wont be buying or bothering

to ever contact EA again its not worth my money or time anymore no disresect to you though
dude i know you have your job to do EA Tech Victor: Thanks for understanding, is there anything
else I can assist you with, Wayne? Jalipin0: Bye take care. As you can see, there is no help on
C&C Renegade, they don't care about it basically...

I am with Jalipin0 on this one EA does not care and i for one wont buy another EA product untill
they start caring. :twisted: :twisted: :twisted:
