

---

Subject: Re-Installing Error

Posted by [-Tech-](#) on Thu, 03 Jul 2003 07:12:13 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Whenever you uninstall and reinstall something, it always helps to delete the root folder and all traces of the program that you can find before reinstalling. If you have something like Norton Utilities, those are pretty good at rooting out remaining files and registry entries. Clean out EVERYTHING you can and try again.

---