
Subject: Windows Vista and Error 0000005? [Click here.](#)
Posted by [Carrierll](#) on Wed, 23 May 2007 12:14:26 GMT
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If your Renguard client is giving an error 0000005 and you are using Windows Vista, follow these instructions before posting;

Quote:

Step 2: Run the program as an administrator

To run the program as an administrator, follow these steps: 1. Click Start Start button, and then type the name of the program in the Start Search box.

2. In the Programs list, right-click the program that you are troubleshooting, and then click Run as administrator. If you are prompted for an administrator password or confirmation, type the password, or click Continue.

If the program now runs correctly, the program requires administrative permissions to function. By default, the User Account Control security feature in Windows Vista causes all programs to run with permissions that are assigned to a standard user. You must explicitly grant administrative permissions for a program to run as an administrator. When you verify that the program requires administrative permissions in order to run correctly, you can force the program to automatically run with administrative permissions every time. Be aware that setting this option does not prevent the User Account Prompt from displaying. However, you do not have to right-click the program shortcut, and then click Run as administrator every time that you run the program.

To force a program to automatically run with administrative permissions, follow these steps:1.

Click Start , and then type the name of the program in the Start Search box.

2. In the Programs list, right-click the program that you are troubleshooting, and then click Properties.

3. On the Compatibility tab, click to select the Run this program as an administrator check box, and then click OK.

(Taken from the microsoft website)

Thank you.
