
Subject: Re: RenGuard Launch Problem

Posted by [0x90](#) on Fri, 29 Dec 2006 08:53:21 GMT

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this can happen if the svkp service isnt properly installed. i just looked at my services and svkp also isnt showing up even if renguard is working fine for me.

just use the command line tool for service control:

open up a command line shell (start>run>"cmd") and type:

```
sc qc svkp
```

it will show you the configuration of svkp like this:

```
SERVICE_NAME: svkp
    TYPE            : 1  KERNEL_DRIVER
    START_TYPE      : 2  AUTO_START
    ERROR_CONTROL   : 1  NORMAL
    BINARY_PATH_NAME : \??\C:\WINDOWS\system32\SVKP.sys
    LOAD_ORDER_GROUP :
    TAG             : 0
    DISPLAY_NAME    : SVKP
    DEPENDENCIES    :
    SERVICE_START_NAME :
```

if you get this svkp is at least installed.
try then:

```
sc queryex svkp
```

it will query the status of the svkp service and should show you something like this:

```
SERVICE_NAME: svkp
    TYPE            : 1  KERNEL_DRIVER
    STATE           : 4  RUNNING
                   (STOPPABLE,NOT_PAUSABLE,IGNORES_SHUTDOWN)
    WIN32_EXIT_CODE  : 0  (0x0)
```

.....

the STATE has to be "4 RUNNING" else the svkp service is obviously not running
if its "STOPPED" or something try:

```
sc start svkp
```

to start the service.

if any of these commands fail or the first command (sc qc svkp) already fails it is possible that you dont have the required rights to do so.

make sure you have administrator privileges at least when installing renguard and the first time you launch it!

to launch only the renguard installer/renguard with administrator rights (in case you are paranoid or something) you can use the "runas" command (also in command line shell) like this:

```
runas /user:[ADMINACCOUNTNAME] [RENGUARDFILE]
```

(so for example:)

```
runas /user:Administrator game.exe
```

i hope this will help or at least point you in the right direction.

regards

0x90
