
Subject: Re: unable to connect to westwood on line
Posted by [DonCarlo](#) on Thu, 31 Aug 2006 07:57:48 GMT
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snipler wrote on Mon, 28 August 2006 21:24desoLane wrote on Mon, 28 August 2006 20:17
A hosting company chosen and specified by EA showing utter incompetence invokes no disbelief from me. This type of scheduled unannounced outage happened close to the start of the redirection. Strike-Team/XWIS did all they could prior to and after the redirection to specify a different hosting company, but EA wouldn't budge. Maybe they will now.

I find that very hard to believe. XWIS was always on the same German box at Clanserver4u.de even before the servserv redirect. The IPs never changed. Where XWIS is hosted has NOTHING to do with EA whatsoever. Where it is hosted has and will always be Olaf's choice.

Our hosting company is the host of choice for EA Germany.
XWIS was sponsored by EA Germany long before EALA got involved and the hosting company was retained after redirection.
We have had incidents like this in the past and asked for a host change. For "financial reasons" EA choses to keep this company.
Like it or not there is only so much money they are prepared to spend on these old games. However, this latest incidence only adds to the case. They have decided to stick with the current host on the proviso that we get a certain minimum service level, that includes faster reponse times and also prior notification of outages.
Failing that then they will make a case to have more funds for hosting. EALA are also aware of this and discussions are on-going.
