
Subject: Re: Renguard is :)

Posted by [Kanezor](#) on Wed, 28 Dec 2005 05:26:10 GMT

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Enrique_lobos wrote on Tue, 27 December 2005 19:00Dude over the last 3 weeks, RG has had a lot of problems, constant crashes . I keep getting kicked from game, get the buffer overrun message, firewall incompatible bullsh.. etc etc i know im not the only, i appreciate is a nice anticheat but that piss me of when i want play my game and i just Cant cauz of this... that why i complain.

Hi Enrique Lobos.

RenGuard has indeed been having a lot of trouble recently, and I'm sorry that it seems to adversely affect you so much. BlackHand Studios has been working as hard as they can to fix these problems while balancing out the work with real life and other duties. Assuming that the "Failed to recieve list of avalible master servers. OR your firewall is not compatible Ceckyour internet connection?" message is due to a problem on BHS's side, please contact them in their support channel ASAP so they can resolve the issue... I'm going to assume that it's not an issue on your end, since you do seem to be able to use it once in a while.

Please be patient while we try to resolve these issues.
