
Subject: Re: cheeky gets

Posted by [Spoony_old](#) on Tue, 25 Oct 2005 15:42:35 GMT

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warranto wrote on Tue, 25 October 2005 09:37Spoony wrote on Mon, 24 October 2005 23:21By the way, warranto, this definitely is not customer service. He didn't pay for Renguard.

A "company" doesn't have to sell products for there to be a customer service basis. All there had to be is someone using the product. Any assistance received by the "company" who made the product is "customer service".

customer service

Definition: assistance and other resources that a company provides to the people who buy or use its products or services

I was referring to this comment.

"They must solve the problem, yes"

which, to me, does not seem applicable if the product or service is provided free of charge.
