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Subject: Re: EA Partners with XWIS Community Service

Posted by [Goztow](#) on Wed, 12 Oct 2005 06:43:23 GMT

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rm5248 wrote on Tue, 11 October 2005 21:08Blazer wrote on Tue, 11 October 2005 18:23Think of it like this...would Microsoft allow some third party "fansites" to take over control of the windows update servers? Why wouldn't they? The answer is the same for EA, although the scenario seems very different. It's all the same to the lawyers

Err.. That's not what I meant. I mean that there's like a 'support' department on the website, with different categories. Click on "Renegade support" and it'll pop up different websites where you can get help(I.E. renforums.com) so that the people who are running XWIS don't spend 5234 hours a day answering technical support problems. The fansites wouldn't take control of the updates, they would just help to disperse the traffic looking for problems to their technical support problems.

Who needs support? Mostly the newbies. Newbies will just try and do www.westwood.com and hope to find something but they'll just find a load of useless shit. If they could find a link there to a fansite like this one, that could be helpful (EA could put "we're not responsible bleh blah blah").

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